



Overview and Scrutiny Management Board

Date **Friday 24 March 2017**
Time **9.30 am**
Venue **Committee Room 2, County Hall, Durham**

Business

Part A

Items during which the Press and Public are welcome to attend. Members of the Public can ask questions with the Chairman's agreement.

1. Apologies for Absence
2. Substitute Members
3. Minutes of the meeting held on the 13 February 2017 (Pages 3 - 10)
4. Declarations of interest, if any
5. Update on the delivery of the Medium Term Financial Plan 6 - Report of Director of Transformation and Partnerships (Pages 11 - 14)
6. Quarter Three 2016/17 Performance Management - Report of Director of Transformation and Partnerships (Pages 15 - 74)
7. Update in relation to Petitions - Report of Head of Legal and Democratic Services (Pages 75 - 82)
8. Notice of Key Decisions - Report of Head of Legal and Democratic Services (Pages 83 - 90)
9. Information update from the Chairs of the Overview and Scrutiny Committees - Report of Director of Transformation and Partnerships (Pages 91 - 96)
10. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration

Colette Longbottom
Head of Legal and Democratic Services

County Hall
Durham
16 March 2017

To: **The Members of the Overview and Scrutiny Management Board**

Councillor J Armstrong (Chairman)
Councillor P Stradling (Vice-Chairman)

Councillors E Adam, A Batey, R Bell, H Bennett, J Blakey, D Boyes,
K Corrigan, R Crute, B Graham, K Henig, J Hillary, A Hopgood, P Lawton,
J Lethbridge, T Nearney, M Nicholls, C Potts, L Pounder, J Robinson,
A Shield, M Simmons, W Stelling, J Turnbull and S Wilson

Faith Communities Representatives:

Mrs M Elliott

Parent Governor Representatives:

Mr R Patel

Contact: Jackie Graham

Tel: 03000 269704

DURHAM COUNTY COUNCIL

OVERVIEW AND SCRUTINY MANAGEMENT BOARD

At a Meeting of **Overview and Scrutiny Management Board** held in Committee Room 2, County Hall, Durham on **Monday 13 February 2017 at 9.30 am**

Present:

Councillor J Armstrong (Chairman)

Members of the Committee:

Councillors P Stradling, E Adam, A Batey, R Bell, D Boyes, R Crute, B Graham, K Henig, J Hillary, P Lawton, J Lethbridge, N Martin (substitute for A Hopgood) T Nearney, L Pounder and J Turnbull

Faith Community Representative:

Mrs M Elliott

Also Present:

J Carr, J Shuttleworth, L Taylor and M Wilkes

1 Apologies for Absence

Apologies for absence were received from Councillors K Corrigan, A Hopgood and M Simmons.

2 Substitute Members

Councillor N Martin, substitute for Councillor A Hopgood.

3 Minutes

Minutes of the meeting held on the 19 December 2016 were confirmed as a correct record and signed by the Chairman.

Referring to points raised from the minutes of the meeting held on the 19 December 2016, the Head of Planning and Performance provided the following updates:-

- Item 3 paragraph 3 - data on levels of drug treatments had been forwarded to Councillor S Wilson;
- Item 7 paragraph 6 – Members and their families had been invited to attend open day sessions at the DLI Sevenhills site on the 21 January and 25 February 2017;
- Item 8 paragraph 2 – further information regarding budget pressures for looked after children had been circulated to Councillor R Bell on 23 December 2016;

- Item 8 paragraph 8 – regarding the number of females taking ER/VR/CR and the impact of unemployment figures, Councillor Turnbull was informed that in the last 12 months, 64.1% of leavers were female, 95/148 (ER/VR/CR). The workforce profile was 64% female, 36% male. In relation to female unemployment, the most recent data showed 5.5% of our working age (16-64 years) population was unemployed (6,400 women).

4 Declarations of interest

There were no declarations of interest.

5 Medium Term Financial Plan 2017/18 to 2019/20 and Revenue and Capital Budget 2017/18

The Board considered a report of Director of Transformation and Partnerships which informed members of the Cabinet report (8 February 2017) that provided comprehensive financial information to enable Cabinet to agree a 2017/18 balanced revenue budget, an outline Medium Term Financial Plan (MTFP 7) for 2017/18 to 2019/20 and a fully funded capital programme for recommendation to the County Council meeting on 22 February 2017 (for copy see file of minutes).

The Head of Corporate Finance and HR reported that the financial landscape for local authorities would continue to be extremely challenging until at least 2019/20 and possibly beyond. By 31 March 2017, the Council would have delivered savings of £185.7million since 2011. Based upon the provisional Local Government Finance Settlement, it was forecast that the savings required for the MTFP (7) period 2017/18 to 2019/20 would be £59.6million resulting in total savings over the 2011/12 to 2019/20 period of £245.3million.

The Head of Corporate Finance and HR continued to provide a summary and highlighted key issues within the report relating to:

- Analysis of Provisional Settlement
- Specific Grant Reductions
- Scrutiny Committee Feedback
- Core Spending Power and Base Budget Pressures
- Second Stage Consultation
- Financial Reserves
- One Off Revenue Funding
- Capital Schemes

The Chairman thanked the Head of Corporate Finance and HR and his team for a detailed and informative report.

In response to questions from Councillor R Bell regarding the impact the changes to the New Homes Bonus (NHB) and Social Care responsibilities would have in County Durham, and if the Local Government Associations (LGA) would be making representation regarding the changes to Business Rates allowances, the Head of Corporate Finance and HR advised that with the one off Social Care grant and changes to NHB, County Durham would be £1million better off for 2017/18. However, the Social Care funding would be

withdrawn in 2018/19. Commenting on Business Rates the Head of Corporate Finance and HR assured that the Authority were pursuing the financial settlement and were lobbying through the Special Interest Group of Municipal Authorities (SIGOMA) as part of the consultation response.

Regarding income from Chapter Homes, Councillor Hillary enquired whether it was protected for the next 12 months. The Head of Corporate Finance and HR advised that the Council receive dividends from a number of shareholdings. Dividend income had increased in recent years and that a budget for dividend income of £500,000 was in place from shareholdings in companies such as Newcastle Airport, Durham Villages Regeneration Limited and Chapter Homes. He added that if in the future companies do extremely well, the Authority could increase that dividend. He was confident in hitting the dividend target for 2017/18.

Councillor R Bell referred to rurality issues and suggested he would be happy to be involved in scrutiny work in this area. The Head of Corporate Finance and HR informed Members that the funding for rurality issues was built into the funding assessment and that the £65million rural grant was in addition to this although the council does not receive any of this funding. Going forward he suggested assistance with a consultation document that government would produce following the autumn review. He added that all Local Authorities would be looking at the consultation document closely to identify which changes affect them. He would be working closely with the Planning and Performance and Policy and Communications teams to gather data and statistics in preparation to protect the position of the Council.

The Chairman added that rurality issues were a concern and commented on reports in the media, particularly in the Teesdale area. The Head of Policy and Communication advised that the media had been invited to meet with the Head of Corporate Finance and HR later that day to discuss any misunderstanding they may have regarding the Council's budget.

In response to queries from Councillor Martin regarding the level of general reserves for the coming year and additional pressures the council faces, the Head of Corporate Finance and HR advised that general reserves were forecast to be circa £33million at the end of 2016/17. This included £2.6million dividends from shareholdings that would now support the capital programme resulting in approximately £30million of general reserves for the start of 2017/18, which was the level the Council's reserve range should be. Commenting on the additional pressures, the Head of Corporate Finance and HR referred to paragraph 139 of the report and identified the financial years in which the £51million budget pressures fall:-

- 2017/18 – £22.888m
- 2018/19 – £14.300m
- 2019/20 – £14.435m

Councillor Nearney referred to the Apprenticeship Levy and the table outlining the base budget pressures. He asked if there was anything in the report that identified the possible benefits to the Authority. He then referred to the National Living Wage and associated costs for social care and asked if there were any details around direct services and the increase in charges to reflect the additional payroll pressures. The Head of Corporate Finance and HR advised that the Apprenticeship Levy would cost the council £1.1million. Schools were also required to pay £1million apprentice levy. He explained that funding for Apprenticeship Levy

was placed into a digital account to recover costs for training. However, there was not a big financial benefit as training costs were already recovered. An apprentice target of 2.3% of the workforce had been set, equating to 431 apprentices every year. An organisational development review was taking place through the transformation programme and was currently looking at training programmes within the Council.

Commenting on the National Living Wage, the Head of Corporate Finance and HR advised that every effort would be made to reduce external costs as far as possible. In the short term internally there was no impact on the Council as an employer as the Durham Living Wage was already higher than the National Living Wage. If that were to accelerate beyond the Durham Living Wage in the future, a review of all service charges would have to be undertaken.

Councillor Wilkes welcomed the £3million for the school maintenance budget that would go towards completing the backlog of repairs.

Councillor Wilkes noted that the majority of responses from the budget consultation gave priority to Children's Services and highlighted the savings identified for youth support on page 87 of the report. After contacting the service for further details, he was informed that 204 youth sessions a week would no longer be funded, with some areas of the County losing in the region of £20,000. He referred to the £1million over and above the maximum level of general reserves and asked if it could be utilised to assist in delaying the youth funding cuts that would allow charities and groups who provide the provision more time to adjust to the loss. He suggested that £250,000 a year for two years be proposed to Cabinet and asked that the Board vote on whether to collectively put forward the proposal.

In response, the Chairman explained that it was too far down the line for the Board to put forward proposals in this particular area, as Children's and Young Peoples Scrutiny, Cabinet and full Council had already considered these proposals. He advised that the process had been carried out correctly and asked members if they wished to vote on the suggestion.

Members sympathised however, felt that, as it had already been through the relevant committees it would be inappropriate to set a precedent.

Resolved:

- i) That comments on the Cabinet report of 8 February 2017 be noted, prior to full Council of 22 February 2017;
- ii) That final suggestions as part of the scrutiny response be put forward to Council on 22 February 2017.

6 Welfare Reform and Poverty Issues Update

The Board considered a joint report of the Director of Transformation and Partnerships that provided an update on the welfare reform programme and the wider issues of poverty and the council's response so far through its poverty action plan, with a particular focus on child poverty, and analysis of the implications for the County (for copy see file of minutes).

The Head of Policy and Communications reported that government was continuing with its policy of welfare reform to achieve financial savings and to encourage people to support themselves through employment.

Further welfare and benefits policy announcements have been made since the last report to Cabinet in October 2015 with summaries of the announcements detailed in Appendix 2 and key headlines which included:-

- (a) the Department for Work and Pensions (DWP) Work Programme and Work Choice will be replaced by a new Work and Health Programme, contracts for which will begin from October 2017;
- (b) introduction of the Life Chances Strategy, with the first statistical report being published before the end of the financial year ending 31 March 2017;
- (c) removal of specific parts of the Child Poverty Act 2010, including the duty placed on local authorities to prepare and publish an assessment of the needs of children living in poverty in their area;
- (d) lowering the benefit cap so that the total amount of benefits to which a family on out of work benefits can be entitled to in a year will not exceed £20,000 for couples and lone parents, and £13,400 for single claimants;
- (e) changes to the child element of Universal Credit to limit payment for a maximum of two persons who are either children or qualifying young persons for whom a claimant is responsible;
- (f) freezing social security benefits for four tax years starting from 2016/17;
- (g) reduction in social housing rents by one percent a year for four years from April 2016;
- (h) proposal to apply the Local Housing Allowance cap to Housing Benefit all claims in supported and sheltered housing with a top-up paid by the local authority from 2019;
- (i) proposals to halve the disability employment gap published in Improving Lives, the green paper on work, health and disability.

The Head of Policy and Communications advised that the Interim Corporate Director of Children and Young People's Services was focusing on specific work surrounding child poverty and findings would be reported back to members.

Councillor Crute welcomed the work on child poverty from Children and Young People's Service. He highlighted that government were also working on statistical information at the same time and to be prepared for considerable differences between the two pieces of work. He felt that findings from government would not be a true reflection of levels of child poverty in this part of the country and should not be looked at in isolation, with focus given to the value of work done in County Durham.

Councillor Wilkes referred to the Local Housing Allowance cap and the top up to be paid by the Local Authorities from 2019. He suggested that Corporate Issues Overview and Scrutiny consider the impact this would have.

Resolved:

That the information contained in the report and the progress made by the Council and its partners in addressing welfare reform and the wider poverty issues in the county be noted.

7 Transformation Programme

The Board considered a report of the Director of Transformation and Partnerships that provided details of progress to date of the Council's Transformation Programme (for copy see file of minutes).

Resolved:

That the information contained in the report be noted.

8 County Durham Partnership Update

The Board considered a report of the Director of Transformation and Partnerships that provided an update on issues being addressed by the County Durham Partnership (CDP) including the Board, the five thematic partnerships and all Area Action Partnerships (AAPs). The report also included updates on other key initiatives being carried out in partnership across the County (for copy see file of minutes).

The Principal Partnerships and Local Councils Officer highlighted priorities and key areas of focus carried out within the County Partnership in recent months.

Resolved:

That the information contained in the report be noted.

9 Notice of Key Decisions

The Board considered a report of the Head of Legal and Democratic Services that provided a list of key decisions that were scheduled to be considered by the Executive (for copy see file of minutes).

The Senior Committee Services Officer reported that the next Notice of Key Decisions would be published on the 14 February 2017 and since the last update there had been the following movement in items being considered at Cabinet:-

- i) Durham City Sustainable Transport Strategy – moved from March 2017 and would be considered by Cabinet in April 2017.

Councillor Wilkes referred to the Durham City Sustainable Transport Strategy and advised that local members had met with relevant officers and the Cabinet Portfolio Holder, however they had not yet seen a draft report detailing what was being proposed. Councillor Martin also asked that local members be consulted on the Aykley Heads Preferred Options. The Senior Committee Services Officer would make some enquiries and report back to Councillors Wilkes and Martin.

Resolved:

That the information contained in the report be noted.

10 Information update from the Chairs of the Overview and Scrutiny Committees

The Board considered a report of the Assistant Chief Executive that provided an update of overview and scrutiny activity from December 2016 to February 2017 (for copy see file of minutes).

Resolved:

That the information contained in the report be noted.

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Overview and Scrutiny Management Board

24 March 2017



Cabinet

15 March 2017

Update on the delivery of the Medium Term Financial Plan 6

Report of Corporate Management Team

**Lorraine O'Donnell, Director of Transformation and Partnerships
Councillor Simon Henig, Leader of the Council and all Cabinet collectively**

Purpose of the Report

- 1 This report provides an update on the progress made at the end of December 2016 on the delivery of the 2016/17 Medium Term Financial Plan (MTFP6).

Background

- 2 Cabinet has received regular updates on the progress made by the Council in delivering the financial targets within the MTFP since 2011/12.
- 3 MTFP6 was agreed by Council in February 2016 and for 2016/17 the savings target was just over £28 million. This forms part of the overall savings target for the period from 2011/12 to 2019/20 of around £250 million.

Progress to date

- 4 We continue to apply a robust and managed approach to the delivery of planned savings seeking wherever possible to deliver these early so we remain ahead of the saving target and any issues in delivery are identified in plenty of time to take mitigating action. This way we have since 2011 been extremely successful in meeting our targets.
- 5 As a result of this approach, by the end of December 2016 over 91% of the savings target for MTFP6 has already been met with £25.6 million of savings having been achieved (including planned use of cash limits). This is an increase of £3.1 million on the figure last reported to Cabinet at the end of quarter 2.

- 6 Total savings since 2011 now stand at over £183 million.
- 7 The savings in quarter 3 in 2016/17 contributing towards MTFP6 include: a continued focus on adult social care assessments and provision; a review of youth support providing a more targeted approach for those most in need; increasing income from interagency adoption fees; and continuation of effective use of eligibility criteria for adults with learning disability, mental health, sensory loss and older people. We also realised savings from the ongoing programme of rationalising our office accommodation.
- 8 During quarter 3 we have carried out detailed planning of the delivery of savings for 2017/18 (MTFP7) in anticipation of the decision on MTFP7 so that we are well prepared in advance. Some savings have already been made towards this plan including; the deletion of vacant posts and restructures within direct services, human resources, and ICT. We also expect savings from the cost of our corporate insurance and through an overachievement of income within Direct Services.

Consultation

- 9 No public consultation has taken place during this period.

HR implications

- 10 In the third quarter of 2016/17 we accepted 29 ER/VR applications, made 5 employees redundant and 10 vacant posts were removed from the establishment as a result of the MTFP proposals. Whilst the figures appear low for the 91% achievement in savings, the majority of the HR activity required for MTFP6 savings proposals occurred in the previous quarters and where possible in the previous financial year.
- 11 Since 2011 a total of 1,263 ER/VR applications have been accepted, 582 vacant posts deleted and 555 compulsory redundancies made.
- 12 Data relating to staff leaving through voluntary redundancy, early retirement and ER/VR during this quarter showed that 41% were female and 59% were male, this represents a disproportionately higher level of males in comparison with the overall gender profile for staff. Overall 7% of leavers had not disclosed their ethnicity, 4% were other white and 89% were white British. In relation to disability 63% had not disclosed, 33% said they were not disabled and 4% had a disability.
- 13 The staff numbers of those leaving through compulsory redundancies are too low to analyse and this reflects our ongoing aim of keeping compulsory redundancies to a minimum.
- 14 The Council's redeployment scheme has now helped over 430 employees since the process started.

- 15 Up to the end of December 2016 we have over 262 open expressions of interest for ER/VR which are actively monitored and supported wherever possible in order to reduce the need for future compulsory redundancies, many of which are being factored into plans for future MTFPs.

Equality Impact Assessments

- 16 Equality impact assessments (EIA) form a key part of the ongoing MTFP process. A number of initial screenings for new savings and updated EIAs for ongoing savings were provided to Cabinet regarding MTFP7 ahead of the budget setting decision in February 2016. They are updated during the year to take account of consultation responses and additional evidence; the updates also include information on any mitigating actions.
- 17 The impact assessments and action plans are considered during decision making processes, for example, updated EIAs are provided where Cabinet receive a report ahead of consultation and where a further report is received with any final recommendations.

Conclusions

- 18 For the current MTFP the Council has already delivered £25.6 million of the savings required (91%) and in total has now delivered over £183 million in savings since 2011.
- 19 Work is well advanced on planning for the delivery of savings for 2017/18 and we remain in a strong position to meet the ongoing financial challenges although recognising these are becoming even more challenging.

Recommendations

- 20 Members are recommended to note the contents of this report and the progress made in delivering MTFP6.

Contact: Roger Goodes, Head of Policy & Communications
Tel: 03000 268050

Appendix 1: Implications

Finance – The delivery of the MTFP involves cumulative saving of approximately £250 million over the period from 2011 to 2020 of which over £183 million has been delivered to date. This figure now also includes savings delivered in Public Health.

Staffing – Where the proposals affect staff, full consultation is undertaken and the trade unions consulted. Wherever possible, staff reductions are done through voluntary means. In addition, there has been a proactive management of vacancies to lessen the impact on staff and the Council has a redeployment process which continues to find alternative employment for a number of staff

Risk – The delivery of the MTFP is highlighted as one of the Council's strategic risks and is monitored through the corporate risk management process. In addition, risks for individual proposals are being monitored through the work undertaken to deliver the proposal.

Equality and Diversity / Public Sector Equality Duty – An Equality Impact Assessment (EIA) was undertaken for the original 4 year MTFP plan and additional screening was undertaken for proposals which have been identified for subsequent MTFPs, together with any other changes made to the original plan. In addition, for each proposal an EIA is undertaken as part of the decision-making before the proposal is implemented.

Accommodation - As proposals are planned the impact on accommodation is ascertained, with staff being consulted on any moves as part of the process. The loss of over 2,410 posts from the Authority will mean a requirement for less accommodation and the Office Accommodation Team has built this into the Office Accommodation Strategy.

Crime and Disorder – N/A

Human Rights – N/A

Consultation – A full consultation with a range of stakeholders was undertaken on the MTFP prior to its agreement, again in 2013 and earlier this year. In addition, where appropriate for individual proposals, internal and external consultation plans are developed so that consultation informs the decision making process.

Procurement – A number of the proposals involve the changing of existing contracts and this work is being taken forward through the Council's agreed procurement processes.

Disability Issues – Any disability impacts are being picked up through the Equality Impact Assessments undertaken.

Legal Implications – The legal implications of any decisions required are being considered as part of the delivery of the proposals.

Overview and Scrutiny Management Board

24 March 2017



Quarter Three 2016/17 Performance Management Report

Report of Corporate Management Team Lorraine O'Donnell, Director of Transformation and Partnerships Councillor Simon Henig, Leader

Purpose of the Report

- 1 To present progress against the council's corporate performance framework by Altogether priority theme for the third quarter of the 2016/17 financial year, covering the period October to December 2016.

Summary

- 2 Despite the ongoing effects of austerity on the council, performance levels continue to improve or be maintained in many key areas. The council has identified job creation as its key priority. This quarter County Durham has experienced its highest employment rate since December 2008. However, although employment in the county is on a par with regional levels, we continue to lag behind the rest of the country. Final educational attainment results confirm that children in Durham are performing well across the different key stages. Low levels of delayed transfers of care from hospital continue. People killed and seriously injured in road traffic accidents have reduced substantially compared to last year. Surveys show that our streets and open spaces continue to have lower levels of litter, detritus and dog fouling than nationally.
- 3 In other areas we see a pattern of increasing needs or demand, and some performance challenges. Work continues to improve children's services. There has been a significant increase in the number of looked after children since the same time last year, which sits alongside an increased focus on neglect and greater social worker oversight. The increased rate in Durham now more closely reflects levels across the North East, which are higher than the national average. Childhood obesity levels remain an issue with nearly one in four children at reception year classed as overweight or obese, rising to over one in three children in year six.
- 4 Suicide in County Durham continue to rise. Whilst suicides are rising nationally the increase is higher in Durham. Our Adults, Wellbeing and Health Overview and Scrutiny Committee are currently carrying out a review in this area.

- 5 Fly-tipping incidents continue to increase from their low point at the same time last year although media coverage has shown this to be a national problem.

Background

- 6 At quarter two we received very positive feedback from members and officers on the revised report format so this quarter work has continued to review how we present performance information. We have again maintained an outline of key performance messages from data released this quarter. We have also retained the more visual style presentation of one summary page per Altogether theme which presents key data messages showing, where available, the latest position in trends and how we compare to others.
- 7 A more comprehensive table of all performance data is presented in Appendix 4.
- 8 Key performance indicator progress is still reported against two indicator types which comprise of:
- (a) Key target indicators – targets are set for indicators where improvements can be measured regularly and where improvement can be actively influenced by the council and its partners; and
 - (b) Key tracker indicators – performance will be tracked but no targets are set for indicators which are long-term and/or which the council and its partners only partially influence.
- 9 We continue to look at ways to further develop the format of the report, as part of the transformation programme, to provide a clearer way of understanding how the council is performing, with the leanest possible process.
- 10 An explanation of symbols used, how we classify our performance as red, amber or green and the groups we use to compare ourselves is in Appendix 2.
- 11 To support the complete indicator set, a guide is available which provides full details of indicator definitions and data sources for the 2016/17 corporate indicator set. This is available to view either internally from the intranet (at Councillors useful links) or can be requested from the Corporate Planning and Performance Team at performance@durham.gov.uk.

Key Performance Messages from Data Released this Quarter

- 12 This quarter records the highest employment rate in County Durham since December 2008. There are fewer people not in work who want a job, the best rate recorded since June 2011. The employment rate is in line with the regional rate though remains below the national rate. Apprenticeship starts through council funded schemes as well as apprenticeships sustained for 15 months or more have increased since last year.
- 13 Council intervention continues to have a positive impact on housing development with a higher number of private sector properties improved than

last year but fewer empty properties brought back into use. The number of new homes completed and affordable homes delivered have both fallen since last year. High levels of planning applications determined within deadline continue to support housing development. The number of statutory homelessness acceptances is in line with the previous quarter while the number of homelessness preventions decreased slightly.

- 14 The council is working to improve our child safeguarding services by improving in four key thematic areas in line with OFSTED findings: management and staffing capacity; political and management oversight; the quality of social work practice; and compliance with regulations. Improvements are beginning to be evident in management and staffing capacity. Recent recruitment of social workers and candidates for the aspirant manager's programme was successful. A new team scorecard for managers is in place to help management of teams and focus on priorities. Political oversight arrangements are being significantly strengthened with Cabinet and scrutiny members joining the Corporate Parenting Panel which will have a wider strategic remit including an annual report to Council. Work to improve the quality of social work practice has led to qualitative evidence of improvement, for example from judges at care hearings, however there is more work to do to ensure consistency. Progress in relation to compliance with regulations is positive at this stage with no significant risks to report.
- 15 Turning to our corporate parent role, at December 2016 there were 785 looked after children (LAC) in County Durham, significantly more than last year (661). This upward trend reflects the improving oversight of social workers in individual cases and ensuring outcomes for children are improved. We are now more in line with the regional position, although still below national levels. The increased rate reflects the impact of a refreshed focus on identification of neglect across the Local Safeguarding Children Board. The increase in LAC will have budget implications. A Placement Efficiency Strategy is currently under development which aims to reduce the cost of LAC placements. Although the LAC rate has increased, the rate of children adopted from care and no longer looked after has improved from 11.3% (21 children, April to December 2015) to 20.2% (49 children, April to December 2016). The majority of LAC in County Durham have a long-term plan for permanence i.e. children are placed with foster carer (currently around 65%). Timeliness of care plan reviews has slightly worsened for LAC, with six reviews held out of timescale, involving nine children. However, all reviews have now been completed and strategies have been put in place to prevent future delays.
- 16 Turning to assessment and safeguarding services, between April and December 2016, there were 3,723 referrals of children in need (CiN), fewer than last year (4,616). The actual number of re-referrals has reduced by 20%, from 979 (April to December 2015) to 780 in the same period in 2016. More than one in five cases of re-referrals occurred within 12 months of a previous referral. An audit of re-referred cases has been undertaken to investigate any patterns and trends and identify any lessons to learn. Further work is ongoing on the effectiveness of the de-escalation process, due for completion in March

2017. In relation to referrals processing, although the target to process referrals within 24 hours was not met, all immediate safeguarding referrals are prioritised. Between April and December 2016 there were 2,972 single assessments completed, fewer than last year (3,896). Four in five assessments were completed within timescale. Data is analysed and shared with Team Managers on a monthly basis to enable targeted action to be taken.

- 17 Timeliness of care plan reviews for children subject to a child protection plan is generally good, but two child protection reviews, relating to nine children were held out of timescale in quarter three. All reviews are now complete. Specific circumstances which led to reviews going out of timescale included urgent legal advice and specific health needs of a family member. The review is an important element of ensuring the quality of care for children and young people and strategies have been put in place by the Independent Reviewing Officer to ensure the timing of reviews is closely monitored to prevent further reviews going out of timescale.
- 18 In relation to universal services around child health, under 18 conceptions continue to reduce. Although the figure is the lowest since reporting began in 1998 this still remains higher than the national average. Childhood obesity levels for reception (aged four to five years) and year six children (aged 10 to 11 years) have deteriorated and are worse than national averages. Almost one in four Durham children are overweight or obese at reception, and it rises to more than one in three at year six.
- 19 Final figures for 2015/16 educational attainment confirm that children in Durham are performing well across the different key stages. As reported last quarter, early years have higher achievement rates than last year. At GCSE level final results for Attainment 8, the new government measure (see appendix 6), are in line with national and regional averages and at A level, the Average Point Score, a newly introduced measure (see appendix 6), show pupils are performing better than the national and regional average. New data released this quarter relates to the educational attainment gap. At key stage two (year six) the achievement gap between Durham disadvantaged pupils and non-disadvantaged pupils nationally is better than both national and North East averages. At key stage four (GCSE Level), the achievement gap is in line with both national and North East averages.
- 20 In relation to adult social care and health we continue to have low levels of delayed transfers of care from hospital which are better than national averages and our reablement and rehabilitation service is still working well with a high percentage of older people still at home three months after discharge from hospital.
- 21 There has been little change to the under 75 mortality rates in County Durham since last reported a year ago. Around two-thirds of deaths in England among the under 75s are caused by diseases and illnesses which are largely avoidable, including cancer, heart disease, stroke, respiratory and liver disease. Nationally, County Durham is not in the highest decile (10%) of local authorities for any of the selected mortality measures, although early death

rates in County Durham are significantly worse than the England average in all four areas reported (cardiovascular, cancer, liver and respiratory disease). Lifestyle choices remain a key driver to reducing premature deaths but it is clear that social, economic and environmental factors also have a direct impact on health status.

- 22 Latest data (2013-15) for excess weight in adults show 67.6% of adults are classified as overweight or obese in County Durham, better than the North East average (68.6%) but worse than the England average (64.8%). The healthy weight strategic framework was developed through the County Durham Healthy Weight Alliance, which is a multi-agency group working to systematically promote healthy weight in County Durham.
- 23 In County Durham there has been an increase in the additional number of deaths in winter months to non-winter months for 2012-15 compared to the previous period (2011-14). The rate is in line with the national and regional averages. The reasons for excess winter mortality depends on many factors including income, thermal comfort of housing, level of disease in the population and how well equipped people are to cope with the drop in temperature. Most excess winter deaths are due to circulatory and respiratory diseases and the majority occur amongst the elderly population. Tackling fuel poverty has been identified as a priority in the Health and Wellbeing Strategy. The County Durham Cold Weather Plan has also been revised for 2016/17 and includes projects to support vulnerable people.
- 24 The suicide rate in County Durham continues to increase and is higher than England and North East averages. The number of suicides across the county has increased by 50.3% (143 to 215) since 2001-03. In comparison, regionally the number of suicides has increased by 11.7% and 7.7% nationally. An audit of local suicide data has been undertaken and this will be used alongside Public Health England's local suicide prevention planning practice resource to support the development of County Durham's Suicide Prevention Action Plan. A scrutiny review of suicide rates and mental health and wellbeing commenced in October 2016, which aims to examine the incidence of suicides, council and partners' policies and investigate how intervention and support can be improved.
- 25 Crime levels across the county continue to be affected by improvements to crime recording and a willingness of victims to report violence against the person offences. These changes will continue to affect figures until a new baseline for recorded crime is established at the end of 2016/17. Although crime has increased, the harm to our communities, calculated using the Cambridge Crime Harm Index¹, has not increased. Anti-social behaviour (ASB) continues to improve, with fewer incidents reported. However, the proportion of incidents that are alcohol related has increased, possibly due to recent work around recording alcohol as a factor. Public confidence remains

¹ The Cambridge Crime Harm Index was first published in 2016, and is an academic approach to quantifying the effects of a crime and its impact to individuals. This approach is designed to provide a more meaningful analysis of the impact of crime rather than a simple count of offences.

high regarding the police and local council dealing with concerns of ASB and crime, with the Durham Constabulary area the best performing of its most similar areas.

- 26 Successful alcohol and drug treatment completions remain low and below target and other comparable areas. To increase successful completions, a performance plan has been developed, which is being monitored monthly. A new service specification is currently under development which is due to be commissioned from October 2017.
- 27 People killed or seriously injured in road traffic accidents have reduced substantially compared to last year. There have been fewer fatalities this quarter, none of these were children.
- 28 Environmental measures show our reuse, recycling and composting rate has achieved target and we continue to divert more than 95% of our waste from landfill. Requests for the garden waste collection scheme are increasing with over 70,000 households having signed up, nearly 6,000 more than last year. Low levels of litter, detritus and dog fouling continue across the county however fly-tipping incidents continue to increase. Operation Spruce Up was launched in November which is a 14-month pilot to give areas a thorough tidy up with rejuvenated landscaping, signs or benches. One community in each of our 14 Area Action Partnerships will have the spruce up. If successful, this could be rolled out to many more communities.
- 29 There has been some improvement in the response to recorded highway defects since last quarter however year on year increases in recorded defects is impacting our ability to meet target response times. Renewable energy generation in County Durham is increasing although wind applications have been affected due to changes in legislation. Feed in tariff installations are reducing, affected by government cuts as the new low feed in tariff rate is making it less attractive to install panels.
- 30 Customer services show telephone call answering (39 seconds on average) and levels of abandoned calls (6%) remain static. Responses to Freedom of Information and Environmental Information Regulations requests are faster than last quarter, but remain below the national target. Processing times are on target for housing benefit and council tax reduction in both change of circumstances and new claims received and are on track to achieve annual targets.
- 31 Managing sickness absence remains a priority for the council both in terms of the number of working days lost and the impact this has on our ability to deliver services. Sickness absence has reduced this quarter and this is also an improvement compared to the same period last year. Although the percentage of staff who had an appraisal improved, performance remains below target. Human resources business leads continue to work closely with service management teams to increase the number of appraisals undertaken and in light of the recent restructuring changes, to ensure appraisals remain a priority for the newly established service groupings.

- 32 Collection rates for council tax and business rates continue to show good progress, in line with period targets.

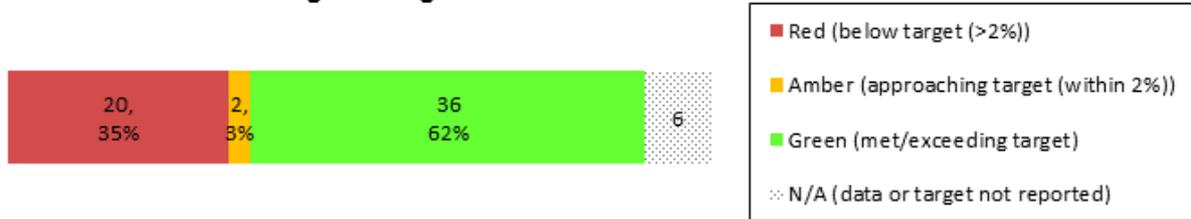
Volume of Activity

- 33 There has been a decrease in demand this quarter for a number of key areas, coinciding with the Christmas period. Customer contacts at our access points and by telephone, social media and web forms have all reduced although there has been an increase in the number of emails received. There have also been fewer new claims and changes of circumstances for both council tax reduction and housing benefit. Successful applications for rehousing through Durham Key Options continue to fall following an increase at quarter four 2015/16. Overall planning applications received have fallen, although the number of major planning applications has increased.
- 34 A key area where demand has increased is child safeguarding with increases in the number of children with a child protection plan and looked after children cases. There have been more Freedom of Information and Environmental Information Regulations requests and the number of fly-tipping incidents reported continue to increase following a period of improvement.
- 35 The latest position in volume trends is presented in the charts available at Appendix 5.

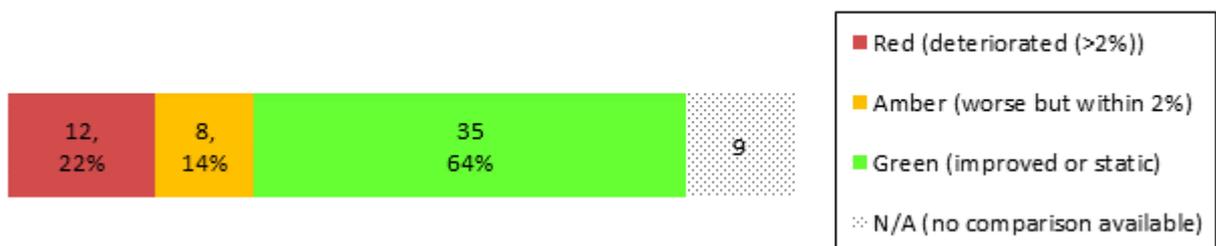
Overall Performance of the Council

Key Performance

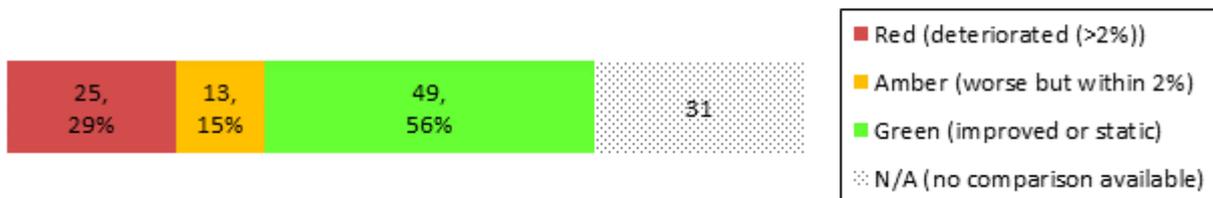
Performance against targets



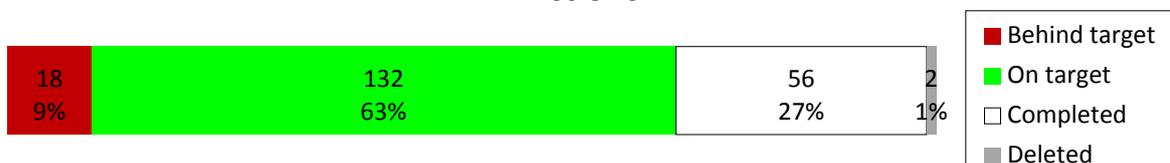
Target indicators - Direction of travel



Tracker indicators - Direction of travel



Actions



- 36 During the third quarter period 78% (43) of our target indicators have improved or maintained current performance and 65% (38) are approaching, meeting or exceeding target. For tracker indicators, 71% (62) have improved or maintained performance. 90% (188) of Council Plan actions have been achieved or are on target to be achieved by the deadline.

- 37 This quarter, 18 (9% of 208) of Council Plan actions have slipped, compared to 17 (8% of 213) from last quarter. In the majority of cases work has been rescheduled and timescales reset as reflected in the recommendations at paragraph 42.
- 38 Information and data to support the complete indicator set is provided at Appendix 4. A full copy of the exceptions, deletions, amendments and additions to council and service planning actions is available on request from performance@durham.gov.uk.

Risk Management

- 39 Effective risk management is a vital component of the council's agenda. The council's risk management process sits alongside our change programme and is incorporated into all significant change and improvement projects.
- 40 Appendix 3 summarises key risks in delivering the ambitions for each priority theme and how we are managing them.

Key Data Messages by Altogether Theme

- 41 The next section provides a one-page summary per Altogether theme of key data messages. The format of the Altogether themes provides a snap shot overview aimed to ensure that key performance messages are easy to identify.² The Altogether themes are supplemented by information and data relating to the complete indicator set, provided at Appendix 4.

² Images designed by Freepik from Flaticon, Laurene Smith and Hawaii open Data from thenounproject.com

Altogether Wealthier

Employment

Employment rate (Oct 2015—Sep 2016)

Highest rate since December 2008

In line with North East but lower than England average

232,700 people in work in County Durham

Durham **69.5%**

N. East **69.9%**

England **74.1%**

Working age population not in work who want a job (Oct 2015—Sep 2016)

9.83%

Durham

Lowest rate since June 2011

10.99%

N. East

Significant improvement since last quarter (11.2%)

9.22%

England

Better than NE but worse than England average

32,200 people not in work want a job

Young people

Durham

England

North East

18-24 year olds who are out of work and claiming either Universal Credit or Jobseeker's Allowance (at Dec 2016)

4.1%

(2,095 people)

2.6%

x

4.7%

✓

16-17 year olds in an apprenticeship (at Sep 2016)

5.7%

3.6%

✓

5.8%

↔

Helping people back into work

✓ **184** apprenticeships started through County Council schemes (Apr—Sep 2016) well above the target of 100, a large number (134) started between Jul—Sep 2016

✓ **710** apprenticeships through Durham County Council schemes sustained for 15 months or more (at Dec 2016), which equates to 67% of all apprenticeship starts through these schemes

Housing and regeneration (Apr—Dec 2016)

↑ **434** private sector properties improved through council intervention
Better than target (386) and 2015 (341)

↓ **94** empty properties brought back into use through council intervention
Better than target (90) but less than 2015 (151)

↓ **932** net new homes completed
Less than 2015 (1,097)

↓ **64** affordable homes delivered,
Less than target (125) and 2015 (257)

↔ **80** net new homes in Durham City
In line with 2015 (81)

↑ **60** percent of homes completed in and near all major settlements
Better than 2015 (44%)



Homelessness (Oct—Dec 2016)

↓ **251** clients for whom homelessness was prevented represent 6.9% of all presentations
less than previous quarter
(307 clients equating to 7.5%)

↔ **44** clients for whom homelessness was accepted
In line with previous quarter (45)



Altogether Better for Children and Young People

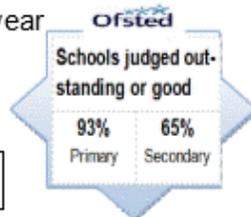
Corporate parenting



785 Looked after children (LAC)
(31 Dec 16), more than last year (661)

94.2% LAC reviews
completed within timescale

- Around 65% of LAC have a plan for permanence
- Durham's LAC rate (78.3 per 10,000) is better than North East average (84) but worse than England average (60)
- More children are identified as LAC
- 20.2% of children (49) adopted of those leaving care (Apr to Dec 16), compared to 11.3% (21) the same period last year



Educational attainment - final results

	Durham	North East	National
Early years achieving good level of development	69%	68.4%	69.3%
Key stage 2 attainment gap*	-16 points	-23 points	-22 points
Average attainment 8 score key stage 4 (GCSE)	49.2 points	48.6 points	49.5 points
Key stage 4 attainment gap*	-12.5 points	-13.3 points	-12.3 points
A Level average point score	31.9 points	30.6 points	31.8 points

Child safeguarding: How are we responding?

Apr - Dec 2016

Child's journey

3,723 Children in need referrals (CiN), fewer than last year (4,616)

2,972 Single Assessments, fewer than last year (3896)

452 Children with a child protection plan (CPP) more than last year (340) (CPP rate = 45.1 per 10,000)

Our response

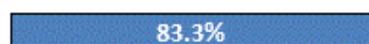
Statutory referrals processed in 24 hrs. Target of 85% not met



CiN referrals occurred within 12 months of previous referral Target of 20.1% not met



Single assessments completed in 45 days Target of 85% not met



Children with a CPP with all reviews completed within timescale (Tracker)



Health

Childhood obesity 2015/16

At **Reception** almost **1 in 4**

24.3% of children classed as overweight or obese



At **Year 6** more than **1 in 3**

37.2% of children classed as overweight or obese



Under 18 conception rate Oct 2014-Sep 2015

 26.1 per 1,000 female population (218 conceptions), lowest since reporting began in 1998

Altogether Healthier

Adult Social Care

Delayed Transfers of care

✓ Delayed transfers of care have decreased from the same period last year and are lower than national average. Over 8 snapshot days between April and November 2016 there were:

- 132** delayed transfers of care (3.9 per 100,000 population)
- 19** delayed transfers of care which were fully or partially attributable to adults social care (0.6 per 100,000 population)



Reablement Service - service users still at home 91 days after discharge from hospital Jan - Sep 2016



People supported by the council



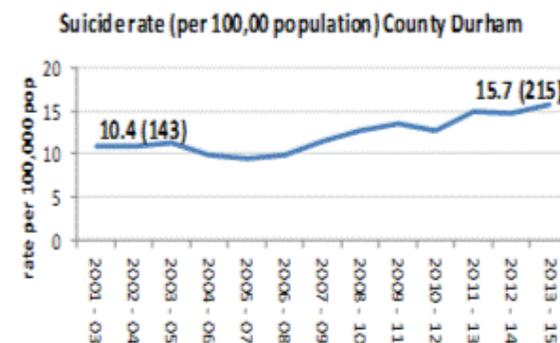
- Residential (inc. dementia)
- Nursing (inc. dementia)
- Home Care
- Other

8,738 people were receiving ongoing social care support at 31 December 2016, fewer than last year (8,995)

Public Health

Suicide rate -15.7per 100,000 pop (215) (2013/15)

- Increased from 14.8 (202) in 2012 -14
- Higher than England (10.1) North East (12.4)
- Increased from 143 to 215 (50.3%) since 2001/03



Excess winter deaths 2012-15



19.7% of all deaths (1005)

16.8% of all deaths (849) (2011/14)

✓ In line with national/regional averages

Excess weight in adults 2013-2015

Durham 67.6% ✓ North East 68.6% ✗ England 64.8%

Mortality Rates and Early Deaths

Under 75 mortality rates (per 100,000 population) (2013 - 2015)

Overall little change from last reported a year ago although early death rates are significantly worse than England average in all four areas reported.

	Durham (2013 - 2015)		England (2013 - 2015)	
Cardiovascular	↔	83	✗	74.6
Cancer	✓	163.2	✗	138.8
Liver disease	✗	21.8	✗	18
Respiratory diseases	↔	42.5	✗	33.1

Altogether Safer

Crime and anti-social behaviour (ASB) incidents

Between April and December 2016:



- ↓ 15% reduction in anti-social behaviour (ASB) incidents
 ✓ Crime, victim based crimes and theft are lower than nationally and most similar community partnership areas
- ↑ Crime has increased by 27% and victim based crime by 25%
 BUT Improved recording and willingness to report violence against the person offences are thought to have increased crime levels
- ↑ Theft offences have increased by 9%. 54% of the increase can be attributed to shoplifting
 ✓ The Cambridge Crime Harm index calculates that harm to our communities has not increased
- ↑ Alcohol related ASB has increased by 19%. The majority of incidents are domestic related
 BUT Work has taken place around recording alcohol as a factor

Alcohol and drugs

		Successful completions	Target
✗	Alcohol	28.1% (296 people)	38.3%
✗	Opiates	5.7% (86 people)	8.2%
✗	Non-opiates	26.3% (166 people)	43.6%

(Jul 2015-Jun 2016) with re-presentations up to Dec 2016
 Lifeline have developed a performance plan, which is monitored in monthly meetings with the aim of improving performance.

Road Safety (Jan — Sep 2016)

124 people killed or seriously injured in road traffic accidents, fewer than last year (170).

14 of these were children, fewer than last year (22).

15 were fatalities, two more than last year although there were fewer this quarter (2). None were children

Customer satisfaction

62.9% of people were confident the council and police were dealing with their concerns of anti-social behaviour and crime, (Oct 2015 — Sept 2016) compared to 58.1% for most similar areas

92.4% of adult social care users said the care and support they received made them feel safe and secure (Apr — Nov 2016) compared to 85% nationally

Altogether Greener

Environmental cleanliness

Aug—Nov 2016

Low levels of litter, detritus and dog-fouling remain in County Durham, better than national averages



5.3% litter



10.5% detritus



1.1% dog fouling



Operation Spruce Up was launched in November which will give areas a thorough tidy up with rejuvenated landscaping, signs or benches.

Fly-tipping

Dec 2015—Nov 2016



21% increase in fly-tipping incidents recorded compared to 12 months earlier

8,100 incidents recorded Dec 2015—Nov 2016 compared with 6,712 recorded Dec 2014—Nov 2015

Actions—Year to date

Cameras deployed to 84 locations	13 incidents caught on CCTV
9 stop and search operations	7 duty of care warning letters 9 fixed penalty notices issued
86 further investigations	11 prosecutions £5,589 awarded in fines, compensation, costs and surcharges

Refuse and recycling

Dec 2015—Nov 2016



95.2% municipal waste diverted from landfill, in line with target (95%)



39.3% household waste re-used, recycled or composted, better than target (38%) but below national average (43%)



70,314 properties joined the recycle garden waste scheme, 5,979 more than last year



66,269 megawatts of energy produced from municipal waste (Oct 2015—Sep 2016)

Renewable energy



222.16 megawatts renewable energy generated in County Durham. This is increasing although wind applications have been affected due to changes in legislation (at Dec 2016)



72 new registered feed in tariff installations. These are reducing, affected by government cuts as the new low feed in tariff rate is making it less attractive to install panels (Oct—Dec 2016)

Local authority road network

Actionable defects repaired (Jan—Dec 2016) all below target of 95%

- ✗ **91%** repaired in 24 hours, worse than previous quarter (92%)
- ✗ **92%** repaired within 14 working days, better than previous quarter (91%)
- ✗ **78%** repaired within 3 months, better than previous quarter (73%)
- ✗ **65%** repaired within 12 months, better than previous quarter (52%)

Year on year increases in defects impact on target response times

Altogether Better Council

Customer Services

For the year Jan - Dec 2016:



39 seconds to answer a call on average



6% calls abandoned



Freedom of Information and Environmental Information Regulations requests:

x 78% of responses were sent to applicants within 20 working days (target 85%) between Oct and Dec 2016

Processing times for housing benefit (HB) and council tax reduction (CTR) claims

Between Oct – Dec 2016:

- 17.89** days - new HB claims (**target 20 days**)
- 18.24** days - new CTR claims (**target 20 days**)
- 7.46** days - HB change of circumstances claims (**target 10 days**)
- 7.47** days - CTR change of circumstances claims (**target 10 days**)

Employee Wellbeing

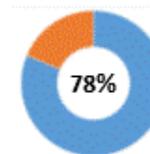
For the year Jan – Dec 2016 (excluding schools):

Sickness absence per full time equivalent achieved target (11.50 days) and better than last year (12.13 days)

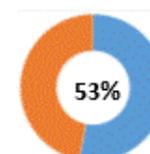


10.69 Days

Employees having 5 working days or less sickness



More posts with no sickness absence, than last year (48%)



88% appraisals completed - an improvement from last year (83.75%) but below target **92%**.



- All Heads of Service receive a monthly summary of employees in their service area who have NOT had appropriate appraisal activity in the rolling year period so that appraisal performance can be actively managed from a senior level.
- Appraisal training continues to be delivered as part of the Corporate Learning and Development Programme to support managers in providing feedback to employees.

Finance - Apr - Dec 2016

Council Tax:



84.8% council tax collected (**target 84.7%**)

70.5% council tax payers paid by direct debit (**target 70%**)

Business Rates:



83% business rates collected (**target 83%**)

42.9% business rates payers paid by direct debit (**target 45%**)

Recommendations and reasons

42 Overview and Scrutiny Management Board is recommended to:

- (a) Note the council's performance at quarter three.
- (b) Note all changes to the Council Plan outlined below:

Altogether Wealthier

- (i) Delivery of physical regeneration improvements in Crook Town Centre has been delayed from December 2016 to April 2017 due to a late submission of the planning application, which delayed the exchange of contracts.
- (ii) Agreeing a programme of works for Festival Walk at Spennymoor is behind target from December 2016 to March 2017 due to a delay affecting demolition.
- (iii) Delivery of access improvements to Durham rail station has been delayed from October 2016 to March 2017. Commencement of the work was postponed until January 2017 following a utility strike.
- (iv) Work to develop and improve the strategic cycle route network across County Durham has been delayed from March 2017 as negotiations to purchase land, which will reduce the scale of alterations to the existing carriageway, take place. The revised date is to be confirmed.
- (v) Support the development of the North East Local Transport Plan and lead on the development of the associated County Durham supporting strategies by December 2017 has been delayed until January 2018 due to delays with the consultation strategy.
- (vi) Securing a developer for the North East Industrial Estate in Peterlee has been delayed from March 2017 to March 2018. Considering the time required to complete internal processes, the remaining acquisitions (eight sites) are targeted to be completed in the current and next financial year.
- (vii) The implementation of the new Durham Cinema Partnership Development Phase two and three has been delayed from October 2016 to December 2017. Phase two and three have been amalgamated and the deadline extended to reflect the scale of the project and the intended structural works.
- (viii) Development of a new operating model for Bishop Auckland Town Hall to increase income generation through improving the range of facilities, public interest and access by October 2016 is behind target with the completion date revised to March 2017. The delay is to allow for identification and development of the preferred operating model.

Altogether Safer

- (ix) Delivery of phase two of the Stronger Families Programme to 4,360 families by March 2019 is behind target and the completion date has been revised to March 2020. Performance has been affected by delays in the Department of Communities and Local Government publishing the frameworks and guidance, and increased complexities and challenges in turning around families.

Altogether Greener

- (x) The commission of a replacement Waste Transfer Station at Thornley Waste Transfer site has been delayed from November 2016 to May 2017. The construction start date was delayed due to extended discussions over design changes but this is now progressing well.
- (xi) The review of the location of fleet vehicles to align with service delivery areas by October 2016 is behind target and the completion date has been revised to September 2017. Refuse vehicles have been relocated from Meadowfield to Hackworth Road, Peterlee in-line with service user requirements. Discussions with additional service users have been delayed due to the restructure of Fleet Services.

Altogether Better Council

- (xii) The publishing of an annual Public Sector Equality Duty update including an annual workforce profile has been delayed from December 2016 to April 2017 due to other priorities.
- (xiii) As part of the renewal of the County Durham Partnership (CDP), the development and implementation a programme of change has been delayed from December 2016 to March 2017, due to the ongoing partnership review as part of the Transformation Programme.
- (xiv) Submission of the funding application to Heritage Lottery Fund for delivery of the archive project is delayed, due to the ongoing work to identify a preferred site with revised dates not yet available.
- (xv) The undertaking of a council wide employee survey in line with agreed scrutiny recommendations has been deferred from October 2016 to March 2017. It has taken more time than initially envisaged with the emerging approaches to surveying staff on mental health and wellbeing issues.
- (xvi) Development of a countywide Cemetery Policy has been delayed from December 2016 to December 2017. The existing Cemetery Policy has been reviewed and work is ongoing with colleagues in Assets on the available land to complete the assessment work which requires more time.

- (xvii) The review of public conveniences to ascertain the distribution and standard of provision to inform future countywide proposals by December 2016 is behind target with a revised completion date of March 2017.

Deleted actions

Altogether Better Council

- (xviii) Develop a corporate approach for workforce planning will be considered in more detail as part of the work of the Transformation Programme and is therefore to be deleted.

Contact: Jenny Haworth, Head of Planning and Performance
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Appendix 1: Implications

Appendix 2: Report Key

Appendix 3: Risk Management

Appendix 4: Summary of key performance indicators

Appendix 5: Volume measures

Appendix 6: Educational Attainment – 2015/16 government measures

Appendix 1: Implications

Finance - Latest performance information is being used to inform corporate, service and financial planning.

Staffing - Performance against a number of relevant corporate health Performance Indicators (PIs) has been included to monitor staffing issues.

Risk - Reporting of significant risks and their interaction with performance is integrated into the quarterly monitoring report.

Equality and Diversity / Public Sector Equality Duty - Corporate health PIs are monitored as part of the performance monitoring process.

Accommodation - Not applicable

Crime and Disorder - A number of PIs and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

Human Rights - Not applicable

Consultation - Not applicable

Procurement - Not applicable

Disability Issues - Employees with a disability are monitored as part of the performance monitoring process.

Legal Implications - Not applicable

Appendix 2: Report key

Performance Indicators:

Direction of travel/benchmarking

Same or better than comparable period/comparator group

GREEN

Worse than comparable period / comparator group (within 2% tolerance)

AMBER

Worse than comparable period / comparator group (greater than 2%)

RED

Performance against target

Meeting/Exceeding target

Getting there - performance approaching target (within 2%)

Performance >2% behind target

- ✓ Performance is good or better than comparable benchmark
- ✗ Performance is poor or worse than comparable benchmark
- ↔ Performance has remained static or is in line with comparable benchmark

National Benchmarking

We compare our performance to all English authorities. The number of authorities varies according to the performance indicator and functions of councils, for example educational attainment is compared to county and unitary councils however waste disposal is compared to district and unitary councils.

North East Benchmarking

The North East figure is the average performance from the authorities within the North East region, i.e. County Durham, Darlington, Gateshead, Hartlepool, Middlesbrough, Newcastle upon Tyne, North Tyneside, Northumberland, Redcar and Cleveland, Stockton-on-Tees, South Tyneside, Sunderland. The number of authorities also varies according to the performance indicator and functions of councils.

Nearest Neighbour Benchmarking:

The nearest neighbour model was developed by the Chartered Institute of Public Finance and Accountancy (CIPFA), one of the professional accountancy bodies in the UK. CIPFA has produced a list of 15 local authorities which Durham is statistically close to when you look at a number of characteristics. The 15 authorities that are in the nearest statistical neighbours group for Durham using the CIPFA model are: Barnsley, Wakefield, Doncaster, Rotherham, Wigan, Kirklees, St Helens, Calderdale, Dudley, Northumberland, Tameside, Sheffield, Gateshead, Stockton-on-Tees and Stoke-on-Trent.

We also use other neighbour groups to compare our performance. More detail of these can be requested from the Corporate Planning and Performance Team at performance@durham.gov.uk.

Appendix 3: Risk Management

Risk Management

1. The strategic risks identified as potential barriers to successfully achieving our objectives are listed against each Altogether theme. These risks have been identified using the following criteria:
 - a) Net impact is critical and the net likelihood is highly probable, probable or possible.
 - b) Net impact is major and the net likelihood is highly probable or probable.
 - c) Net impact is moderate and the net likelihood is highly probable.
2. As at 31 December 2016, there were 21 strategic risks, one less than as at 30 September 2016. One risk has been removed. The following matrix categorises the strategic risks according to their net risk evaluation as at 31 December 2016. To highlight changes in each category during the last quarter, the number of risks as at 30 September 2016 is shown in brackets.

Corporate Risk Heat Map

Impact					
Critical	1 (1)		4 (4)		1 (1)
Major		1 (1)	4 (4)	1 (1)	
Moderate			7 (7)	2 (3)	
Minor					
Insignificant					
Likelihood	Remote	Unlikely	Possible	Probable	Highly Probable

Key risks 

3. The risk of additional burden as a result of recent change to the deprivation of liberty threshold has been downgraded from a moderate impact with a probable likelihood to minor/unlikely. Consequently, it is now below the corporate risk appetite and has been removed from the strategic risk register. Since the risk was initially identified, it has been agreed to finance extra resource for the front-line service, but there is some residual risk while the backlog of cases is tackled. Management will continue to monitor the risk (Adult and Health Services).
4. At a corporate strategic level, key risks to the council, with their respective net risk evaluations shown in brackets, are:
 - a. **Altogether Wealthier:** There are no key risks in delivering the objectives of this theme.

- b. **Altogether Better for Children and Young People:** Failure to protect a child from death or serious harm (where service failure is a factor or issue). Management consider it possible that this risk could occur which, in addition to the severe impacts on children, will result in serious damage to the council's reputation and to relationships with its safeguarding partners. To mitigate the risk, actions are taken forward from serious case reviews and reported to the Local Safeguarding Children Board. Lessons learned are fed into training for front line staff and regular staff supervision takes place. This risk is long term and procedures are reviewed regularly. (critical / possible)
- c. **Altogether Healthier:** There are no key risks in delivering the objectives of this theme.
- d. **Altogether Safer:** A service failure of adult safeguarding leads to death or serious harm to a service user. Management consider it possible that this risk could occur which, in addition to the severe impacts on service users, will result in serious damage to the council's reputation and to relationships with its safeguarding partners. As the statutory body, the multi-agency Safeguarding Adults Board has a business plan in place for taking forward actions to safeguard vulnerable adults including a comprehensive training programme for staff and regular supervision takes place. This risk is long term and procedures are reviewed regularly. (critical / possible)
- e. **Altogether Greener:** There are no key risks in delivering the objectives of this theme.
- f. **Altogether Better Council:**
 - i. If there was to be slippage in the delivery of the agreed Medium Term Financial Plan (MTFP) savings projects, this will require further savings to be made from other areas, which may result in further service reductions and job losses. Management consider it possible that this risk could occur, which will result in a funding shortfall, damaged reputation and reduced levels of service delivery. To mitigate the risk, a programme management approach for key projects has been established and embedded across the council. Monitoring provides assurance over the implementation of the agreed MTFP savings projects. It should be recognised that this will be a significant risk for at least the next four years. (critical / possible)
 - ii. Ongoing Government funding cuts which now extend to at least 2019/20 will continue to have an increasing major impact on all council services. Management consider it highly probable that this risk could occur, and to mitigate the risk, sound financial forecasting is in place based on thorough examination of the Government's red book plans. This will also be a significant risk for at least the next four years. (critical / highly probable)
 - iii. If we were to fail to comply with Central Government's Public Services Network Code of Connection (PSN CoCo) criteria for our computer applications, this would put some of our core business processes at risk, such as revenues and benefits, which rely on secure transfer of personal data. The Government set criteria for the PSN CoCo

compliance has changed again, one of the requirements being the need to submit a risk register, which was done in July 2016. (critical / possible)

- iv. Major interruption to IT Service Delivery. A project to provide improved ICT resilience through a robust mechanical and electrical designed solution for the council's main data centre has been approved. A timeline for the improvement works, which will significantly reduce the risks from electrical and mechanical failures, is being finalised to reflect the complexity of the project aligned to the need to mitigate the risk. It is anticipated that works will be completed by December 2017. (major / probable)

Appendix 4: Summary of Key Performance Indicators

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Table 1: Key Target Indicators

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
Altogether Wealthier											
1	REDPI 106	Percentage of properties let from Durham County Council's retail, commercial and investment portfolio	77.0	As at Dec 2016	80.0	RED	79.0	RED			
2	REDPI 33	Percentage of Business Durham floor space that is occupied	82.55	As at Dec 2016	81.00	GREEN	85.00	RED			
3	REDPI 76	Income generated from Business Durham owned business space (£)	2,538,715	Apr - Dec 2016	2,347,500	GREEN	2,370,546	GREEN			
4	REDPI 64	Number of passenger journeys made on the Link2 service	7,116	Oct - Dec 2016	7,500	RED	7,993	RED			
5	REDPI 81	Percentage of timetabled bus services that are on time	89.3	Oct - Dec 2016	88.0	GREEN	86.3	GREEN			
6	REDPI 75	Overall proportion of planning applications determined within deadline	93.1	Oct - Dec 2016	90.0	GREEN	85.5	GREEN			
7	REDPI 10ai	Number of affordable homes delivered	64	Apr - Dec 2016	125	RED	257	RED			
8	REDPI 29a	Number of private sector properties improved as a direct consequence of local authority intervention [2]	434	Apr - Dec 2016	386	GREEN	341	GREEN			

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
9	REDPI 30	Number of empty properties brought back into use as a result of local authority intervention	94	Apr - Dec 2016	90	GREEN	151	RED			
10	REDPI 62	Number of apprenticeships started through Durham County Council schemes	184	Apr - Sep 2016	100	GREEN	46	GREEN			
11	CASAW 2	Overall success rate (%) of adult skills funded provision	95.2	2015/16 ac yr (final)	90.0	GREEN	93.2	GREEN	87.0 GREEN	84.7* GREEN	2014/15 ac yr (final)
12	REDPI 103	Number of full time equivalent jobs created through business improvement funding	68.5	2015/16	Not set	NA	New indicator	NA			
13	REDPI 41b	Percentage of major planning applications determined within 13 weeks	92.3	Oct - Dec 2016	80.0	GREEN	81.8	GREEN	85.0 GREEN	93** AMBER	Jul - Sep 2016
14	REDPI 92	Number of gross potential jobs created or safeguarded as a result of Business Durham activity	90	Sep - Dec 2017	NA	NA [1]	211	NA			
15	REDPI 104	Number of businesses supported through business improvement funding	41	2015/16	52	RED	New indicator	NA			
16	REDPI 91	Number of visitors to the thisisdurham website	221,537	Oct - Dec 2016	230,000	RED	222,559	RED			
Altogether Better for Children and Young People											
17	CASCYP 15	Percentage of children in the early years foundation stage achieving a good level of development	69.0	2015/16 ac yr (final)	64.0	GREEN	63.6	GREEN	69.3 AMBER	68.4* GREEN	2015/16 ac yr (final)

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
18	CASAS5	First time entrants to the youth justice system aged 10 to 17 (per 100,000 population of 10 to 17 year olds) (Also in Altogether Safer) [2]	273	Apr - Dec 2016	437	GREEN	259	RED			
19	CASCYP 9	Percentage of children in need referrals occurring within 12 months of previous referral	21.0	Apr - Dec 2016	20.1	RED	21.2	GREEN	22.3 GREEN	20.6* AMBER	2015/16
20	CASCYP 31	Percentage of statutory referrals received by the First Contact Team or Emergency Duty Team processed within 1 working day	72.1	Apr - Dec 2016	85.0	RED	56.7	GREEN			
21	CASCYP 32	Percentage of single assessments completed within 45 days	83.3	Apr - Dec 2016	85.0	AMBER	84.5	AMBER	83.4 AMBER	82.1* GREEN	2015/16
22	CASCYP 14	Percentage of successful interventions (families turned around) via the Stronger Families Programme (Phase 2) (Also in Altogether Safer) [3]	7.2	Sep 2014 - Sep 2016	TBC	NA	NA	NA	NA		
23	CASCYP 8	Percentage of mothers smoking at time of delivery (Also in Altogether Healthier)	16.7	Jul - Sep 2016	17.2	GREEN	18.1	GREEN	10.4 RED	16* RED	Jul - Sep 2016
Altogether Healthier											
24	CASAH2	Percentage of eligible people who receive a NHS health check	3.5	Apr - Sep 2016	4.0	RED	3.5	GREEN	4.1 RED	3.6* RED	Apr- Sep 2016

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
25	CASAH3	Percentage of people eligible for bowel cancer screening who were screened adequately within a specified period	61.2	As at Mar 2015	Not set	NA	New indicator	NA	57.1 GREEN	59.4* GREEN	As at Mar 2015
26	CASAH 10	Percentage of women eligible for breast screening who were screened adequately within a specified period	77.8	As at Mar 2015	70.0	GREEN	77.9	AMBER	75.4 GREEN	77.1* GREEN	As at Mar 2015
27	CASAH4	Percentage of women eligible for cervical screening who were screened adequately within a specified period	77.6	As at Mar 2015	80.0	RED	78.0	AMBER	75.7 GREEN	73.5* GREEN	As at Mar 2015
28	CASAS 23	Percentage of successful completions of those in alcohol treatment (Also in Altogether Safer)	28.1	Jul 2015 - Jun 2016 (representations to Dec 2016)	38.3	RED	32.8	RED	38.3 RED		England Jul 2015 - Jun 2016 (representations to Dec 2016), NE 2015
29	CASAS7	Percentage of successful completions of those in drug treatment - opiates (Also in Altogether Safer)	5.7	Jul 2015 - Jun 2016 (representations to Dec 2016)	8.2	RED	5.8	AMBER	6.6 RED		England Jul 2015 - Jun 2016 (representations to Dec 2016), NE 2015

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
30	CASAS8	Percentage of successful completions of those in drug treatment - non-opiates (Also in Altogether Safer)	26.3	England Jul 2015 - Jun 2016 (representations to Dec 2016)	43.6	RED	37.3	RED	36.7 RED		England Jul 2015 - Jun 2016 (representations to Dec 2016), NE 2015
31	CASCYP8	Percentage of mothers smoking at time of delivery (Also in Altogether Better for Children and Young People)	16.7	Jul - Sep 2016	17.2	GREEN	18.1	GREEN	10.4 RED	16* RED	Jul - Sep 2016
32	CASAH1	Four week smoking quitters per 100,000 smoking population	1,399	Apr - Sep 2016	1,126	GREEN	1,353	GREEN			
33	CASAH11	Adults aged 65+ per 100,000 population admitted on a permanent basis in the year to residential or nursing care	549.3	Apr - Dec 2016	565.6	GREEN	578.9	GREEN			
34	CASAH12	Percentage of adult social care service users that receive self-directed support such as a direct payment or personal budget	93.7	As at 31 December 2016	90.0	GREEN	90.1	GREEN	86.9 GREEN	95.4* AMBER	2015/16
35	CASAH14	Proportion of older people who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	87.8	Jan - Sep 2016	86.0	GREEN	87.7	GREEN	82.7 GREEN	85.5* GREEN	2015/16

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
36	CASAH 24	Percentage of people who use services who have as much social contact as they want with people they like	49.2	2015/16	50.0	AMBER	48.7	GREEN	45.4 GREEN	49.9* AMBER	2015/16
Altogether Safer											
37	CASAS1	Percentage of domestic abuse victims who present at the Multi-Agency Risk Assessment Conference (MARAC) and are repeat victims	14.6	Apr - Dec 2016	25.0	NA [4]	13.0	NA [4]	25.0 NA	27** NA	Jul 2015 - Jun 2016
38	REDPI 98	Percentage of emergency response Care Connect calls arrived at the property within 45 minutes	99.66	Oct - Dec 2016	90.00	GREEN	100.00	AMBER			
39	CASAS5	First time entrants to the youth justice system aged 10 to 17 (per 100,000 population of 10 to 17 year olds) (Also in Altogether better for Children and Young People) [2]	273	Apr - Dec 2016	437	GREEN	259	RED			
40	CASAS 23	Percentage of successful completions of those in alcohol treatment (Also in Altogether Healthier)	28.1	Jul 2015 - Jun 2016 (represent ations to Dec 2016)	38.3	RED	32.8	RED	38.3 RED		England Jul 2015 - Jun 2016 (represent ations to Dec 2016), NE 2015

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
41	CASAS7	Percentage of successful completions of those in drug treatment - opiates (Also in Altogether Healthier)	5.7	Jul 2015 - Jun 2016 (representations to Dec 2016)	8.2	RED	5.8	AMBER	6.6 RED		England Jul 2015 - Jun 2016 (representations to Dec 2016), NE 2015
42	CASAS8	Percentage of successful completions of those in drug treatment - non-opiates (Also in Altogether Healthier)	26.3	England Jul 2015 - Jun 2016 (representations to Dec 2016)	43.6	RED	37.3	RED	36.7 RED		England Jul 2015 - Jun 2016 (representations to Dec 2016), NE 2015
43	CASCYP 14	Percentage of successful interventions (families turned around) via the Stronger Families Programme (Phase 2) (Also in Altogether Better for Children and Young People) [3]	7.2	Sep 2014 - Sep 2016	TBC	NA	NA	NA			
Altogether Greener											
44	NS10	Percentage of municipal waste diverted from landfill	95.2	Dec 2015 - Nov 2016	95.0	GREEN	95.9	AMBER			
45	NS19	Percentage of household waste that is re-used, recycled or composted	39.3	Dec 2015 - Nov 2016	38.0	GREEN	39.9	AMBER	43.0 RED	35.3* GREEN	2015/16

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
46	NS14a	Percentage of relevant land and highways assessed (LEQSPRO survey) as having deposits of litter that fall below an acceptable level	5.33	Aug - Nov 2016	7.00	GREEN	5.50	GREEN	10.00 GREEN		2014/15
47	NS14b	Percentage of relevant land and highways assessed (LEQSPRO survey) as having deposits of detritus that fall below an acceptable level	10.55	Aug - Nov 2016	10.00	RED	8.55	RED	27.00 GREEN		2014/15
48	REDPI 48	Percentage change in CO ₂ emissions from local authority operations	-6.00	2015/16	-4.00	GREEN	-10.40	RED			
49	REDPI 109	Number of private sector properties benefiting from an energy efficiency measure installed by British Gas through the Warm Up North Partnership	515	2015/16	200	GREEN	404	GREEN			
50	NS04	Percentage of recorded actionable defects on carriageways and footways repaired within 24 hours (category 1)	91	Jan - Dec 2016	95	RED	95	RED			
51	NS05a	Percentage of recorded actionable defects repaired within 14 working days (category 2.1)	92	Jan - Dec 2016	95	RED	81	GREEN			
52	NS05b	Percentage of recorded actionable defects repaired within 3 months (category 2.2)	78	Jan - Dec 2016	95	RED	New indicator	NA			

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
53	NS05c	Percentage of recorded actionable defects repaired within 12 months (category 2.3)	65	Jan - Dec 2016	95	RED	New indicator	NA			
Altogether Better Council											
54	NS25	Percentage of customers with an appointment at a customer access point who are seen on time	Available Q4 2016/17	NA	95	NA	New indicator	NA			
55	RES/038	Percentage all ICT service desk incidents resolved on time	94	Oct - Dec 2016	90	GREEN	94	GREEN			
56	RES/NI/181a1	Average time taken to process new housing benefit claims (days)	17.89	Oct - Dec 2016	20.00	GREEN	19.16	GREEN	22.00 Not comparable	24** Not comparable	Jul - Sep 2016
57	RES/NI/181a2	Average time taken to process new council tax reduction claims (days)	18.24	Oct - Dec 2016	20.00	GREEN	19.33	GREEN			
58	RES/NI/181b1	Average time taken to process change of circumstances for housing benefit claims (days)	7.46	Oct - Dec 2016	10.00	GREEN	9.92	GREEN	9.00 Not comparable	10** Not comparable	Jul - Sep 2016
59	RES/NI/181b2	Average time taken to process change of circumstances for council tax reduction claims (days)	7.47	Oct - Dec 2016	10.00	GREEN	9.72	GREEN			
60	RES/002	Percentage of council tax collected in-year	84.76	Apr - Dec 2016	84.70	GREEN	84.47	GREEN	97.10 Not comparable	95.96* Not comparable	2015/16

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
61	RES/003	Percentage of business rates collected in-year	83.04	Apr - Dec 2016	83.00	GREEN	82.95	GREEN	98.20 Not comparable	96.56* Not comparable	2015/16
62	RES/129	Percentage of council tax recovered for all years excluding the current year	99.53	Oct - Dec 2016	98.50	GREEN	99.06	GREEN			
63	RES/130	Percentage of business rates recovered for all years excluding the current year	99.25	Oct - Dec 2016	98.50	GREEN	99.50	AMBER			
64	REDPI 49b	Total of income and savings from solar installations on council owned buildings (£) (excluding schools)	269,581	2015/16	242,000	GREEN	261,210	GREEN			
65	REDPI 68	Average operational rating of Display Energy Certificates in county council buildings	92.0	As at Dec 2016	94.0	GREEN	96.0	GREEN			
66	RES/LPI/010	Percentage of undisputed invoices paid within 30 days to our suppliers	95.3	Oct - Dec 2016	93.0	GREEN	95.2	GREEN			
67	ACE006	Percentage of Freedom of Information (FOI) and Environmental Information Regulations (EIR) requests responded to within statutory deadlines	78	Oct - Dec 2016	85	RED	77	GREEN			
68	RES/LPI/012	Days / shifts lost to sickness absence – all services including school staff	8.91	Jan - Dec 2016	8.50	RED	9.71	GREEN			
						GREEN		GREEN			

Ref	PI ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
	012a	sickness absence – all services excluding school staff		Dec 2016							
70	RES/011	Percentage of performance appraisals completed in current post in rolling year period (excluding schools)	88.08	Jan - Dec 2016	92.00	RED	83.75	GREEN			

[1] Target is an annual target

[2] Previous period data amended /refreshed / final published data

[3] Reported as a % target PI again following 2015/16 when the numbers were reported as a tracker indicator

[4] The MARAC arrangements aim to increase the number of referrals but to remain below a threshold of 25%

Table 2: Key Tracker Indicators

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
Altogether Wealthier											
71	REDPI3	Number of net new homes completed in Durham City	80	Apr - Dec 2016	43	NA [5]	81	AMBER			
72	REDPI2 2	Percentage of households within County Durham that can access Durham City market place by 8.30am, using public transport with a total journey time of one hour, including walking time	72.0	As at Dec 2016	74.0	RED	72.5	AMBER			
73	REDPI3 8	Number of passenger journeys recorded by the operator of the three Durham City Park and Ride sites	265,085	Oct - Dec 2016	282,310	RED	319,493	RED			
74	REDPI8 0	Percentage annual change in the traffic flow through Durham City [6]	Not available	NA	Not available	NA	-2.49	NA			
75	REDPI 100	Number of visitors to County Durham (million)	18.7	2015	18.1	GREEN	18.1	GREEN			
76	REDPI 101	Number of jobs supported by the visitor economy	10,961	2015	10,803	GREEN	10,803	GREEN			
77	REDPI 102	Amount (£ million) generated by the visitor economy	778	2015	752	GREEN	752	GREEN			
Page 19 7419	REDPI 97a	Occupancy rates for retail units in Barnard Castle town centre (%)	92	As at Mar 2016	91	GREEN	91	GREEN	91.3 GREEN		As at Jan 2016

Ref Page 50	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
79	REDPI 97b	Occupancy rates for retail units in Bishop Auckland town centre (%)	81	As at Mar 2016	80	GREEN	80	GREEN	91.3 RED		As at Jan 2016
80	REDPI 97c	Occupancy rates for retail units in Chester-le-Street town centre (%)	90	As at Mar 2016	87	GREEN	87	GREEN	91.3 AMBER		As at Jan 2016
81	REDPI 97d	Occupancy rates for retail units in Consett town centre (%)	92	As at Mar 2016	93	AMBER	93	AMBER	91.3 GREEN		As at Jan 2016
82	REDPI 97e	Occupancy rates for retail units in Crook town centre (%)	89	As at Mar 2016	90	AMBER	90	AMBER	91.3 RED		As at Jan 2016
83	REDPI 97f	Occupancy rates for retail units in town centre - Durham City (%)	92	As at Mar 2016	91	GREEN	91	GREEN	91.3 GREEN		As at Jan 2016
84	REDPI 97g	Occupancy rates for retail units in Newton Aycliffe town centre (%)	73	As at Mar 2106	67	GREEN	67	GREEN	91.3 RED		As at Jan 2016
85	REDPI 97h	Occupancy rates for retail units in Peterlee town centres (%)	83	As at Mar 2016	86	RED	86	RED	91.3 RED		As at Jan 2016
86	REDPI 97i	Occupancy rates for retail units in Seaham town centre (%)	95	As at Mar 2016	94	GREEN	94	GREEN	91.3 GREEN		As at Jan 2016
87	REDPI 97j	Occupancy rates for retail units in Shildon town centre (%)	92	As at Mar 2016	89	GREEN	89	GREEN	91.3 GREEN		As at Jan 2016
88	REDPI 97k	Occupancy rates for retail units in Spennymoor town centre (%)	87	As at Mar 2016	88	AMBER	88	AMBER	91.3 RED		As at Jan 2016
89	REDPI 97l	Occupancy rates for retail units in Stanley town centre (%)	89	As at Mar 2016	88	GREEN	88	GREEN	91.3 RED		As at Jan 2016

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
90	REDPI7 2	Number of local passenger journeys on the bus network	5,815,573	Jul - Sep 2016	Not reported	NA	5,872,172	AMBER			
91	REDPI 10b	Number of net homes completed	932	Apr - Dec 2016	602	NA [5]	1,097	RED			
92	REDPI2 4	All homes completed in and near all major settlements, as defined in the County Durham Plan, as a proportion of total completions	60	Oct - Dec 2016	63	RED	44	GREEN			
93	REDPI3 4	Total number of applications registered on the Durham Key Options system which led to the household being successfully rehoused	955	Oct - Dec 2016	1,062	RED	1,072	RED			
94	REDPI 36d	Number of clients accessing the Housing Solutions Service	3,628	Oct - Dec 2016	4,081	GREEN	New definition	NA [7]			
95	REDPI 36c	Number of clients who have accessed the Housing Solutions Service where there has been an acceptance of a statutory homelessness duty	44	Oct - Dec 2016	45	GREEN	35	RED			
Page 51	REDPI 36a	Number of clients who have accessed the Housing Solutions Service and for whom homelessness has been prevented	251	Oct - Dec 2016	307	RED	335	RED			

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
97	REDPI 40	Proportion of the working age population defined as in employment	69.5	Oct 2015 - Sep 2016	67.5	GREEN	66.8	GREEN	74.1 RED	69.9* AMBER	Oct 2015 - Sep 2016
98	REDPI 73	Proportion of the working age population currently not in work who want a job	9.83	Oct 2015 - Sep 2016	11.20	GREEN	12.91	GREEN	9.2 RED	10.99* GREEN	Oct 2015 - Sep 2016
99	REDPI 8b	Proportion of all Jobseeker's Allowance (JSA) claimants that have claimed for one year or more	31.10	As at Dec 2016	31.50	NA [8]	28.50	NA [8]			
100	REDPI 7a	Number of 18 to 24 year olds who are out of work and claiming either Universal Credit or Jobseekers Allowance (JSA) [9]	2,095	As at Dec 2016	2,075	AMBER	1,815	RED			
101	CASCYP 16	Percentage of 16 to 18 year olds who are not in education, employment or training (NEET) (Also in Altogether Better for Children and Young People) [10]	6.3	Jul - Sep 2016	6.1	RED	7.7	GREEN			
102	CASAW 3	Percentage of 16 to 17 year olds in an apprenticeship [11]	5.7	As at Sep 2016	8.3	RED	4.6	GREEN	3.6 GREEN	5.8* AMBER	As at Sep 2016
103	REDPI 105	Number of apprenticeships from Durham County Council schemes sustained at least 15 months [9]	710	As at Dec 2016	663	GREEN	548	GREEN			

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
104	REDPI 87	Gross Value Added (GVA) per capita in County Durham (£) [2] [9]	15,210	2014	15,202	GREEN	15,202	GREEN	25,624 RED	18413* RED	2014
105	REDPI 88	Per capita household disposable income (£) [2] [9]	15,040	2014 (provisional)	14,693	GREEN	14,693	GREEN	17,965 RED	15189* AMBER	2014
106	REDPI 89	Number of registered businesses in County Durham	16,400	2015/16	15,155	GREEN	15,155	GREEN			
107	REDPI 66	Number of businesses engaged with Business Durham	1,238	2015/16	1,134	GREEN	1,134	GREEN			
108	REDPI 93	Number of business enquiries handled by Business Durham	1,129	2015/16	1,202	RED	1,202	RED			
109	REDPI 90	Percentage change in the number of visitors to the core attractions in County Durham compared to the previous year	10.34	Apr - Sep 2015	-9.7	GREEN	-9.7	GREEN			
110	REDPI 110	Number of core tourism businesses participating in the Visit County Durham Partnership Scheme	26	Oct - Dec 2016	21	NA	New indicator	NA			
111	REDPI 111a	Amount of employment land approved (hectares)	17	2015/16	New indicator	NA	New indicator	NA			
Page 253	REDPI 111b	Amount of employment land completed (hectares)	1	2015/16	New indicator	NA	New indicator	NA			

Page 54	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
Altogether Better for Children and Young People											
113	CASCYP 33	Average attainment 8 score/score for LA (all pupils at the end of key stage 4 in state-funded mainstream and special schools and academies - replacing GCSE attainment)	49.2	2015/16 ac yr (final)	New indicator	NA	New indicator	NA	49.1 GREEN	48.7* GREEN	2015/16 ac yr (final)
114	CASCYP 37	Average point score per A level entry of state-funded school students	31.9	2015/16 ac yr (final)	New indicator	NA	NA	NA	31.8 GREEN	30.63* GREEN	2015/16 ac yr (final)
115	CASCYP 16	Percentage of 16 to 18 year olds who are not in education, employment or training (NEET) (Also in Altogether Wealthier) [10]	6.3	Jul - Sep 2016	6.1	RED	7.7	GREEN			
116	CASCYP 34	Gap between the average Attainment 8 score of Durham disadvantaged pupils and the average Attainment 8 score of non-disadvantaged pupils nationally (at KS4)	-12.5	2015/16 ac yr (final)	New indicator	NA	New indicator	NA	-12.3 AMBER	-13.3* GREEN	2015/16 ac yr (final)

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
117	CASCYP 35	Gap between the percentage of Durham disadvantaged pupils and the percentage of non-disadvantaged pupils nationally who achieve the expected standard in reading, writing and maths (at KS2)	-16	2015/16 ac yr (final)	New indicator	NA	New indicator	NA	-22.0 GREEN	-23*	2015/16 ac yr (final)
118	ACE016	Percentage of children in poverty (quarterly proxy measure) (Also in Altogether Better Council)	22.1	As at May 2016	22.2	GREEN	22.4	GREEN	15.5 RED	22.6* GREEN	As at May 2016
119	CASCYP 18	Percentage of children aged 4 to 5 years classified as overweight or obese (Also in Altogether Healthier)	24.3	2015/16 ac yr	23.0	RED	23.0	RED	22.1 RED	24.6* GREEN	2015/16 ac yr
120	CASCYP 19	Percentage of children aged 10 to 11 years classified as overweight or obese (Also in Altogether Healthier)	37.2	2015/16 ac yr	36.6	AMBER	36.6	AMBER	34.2 RED	37* AMBER	2015/16 ac yr
121	CASCYP 29	Proven re-offending by young people (who offend) in a 12 month period (%) (Also in Altogether Safer)	45.9	2014/15	45	AMBER	44.7	RED	37.9 RED	44.7* RED	2014/15
Page 1 of 55	CASCYP 20	Under 18 conception rate per 1,000 girls aged 15 to 17	26.1	Oct 2014 - Sep 2015	26.4	GREEN	30.5	GREEN	21.2 RED	28.5* GREEN	Oct 2014 - Jun 2015
		Under 16 conception	5.8	2014	7.9	GREEN	7.9	GREEN	4.4	6.5*	2014

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
	36	exploitation referrals [2]		2016							
130	CASCYP 24	Rate of looked after children per 10,000 population aged under 18	78.3	As at Dec 2016	72.9	RED	65.9	RED	60.0 RED	84* GREEN	As at Mar 2016
131	CASCYP 11	Percentage of children looked after who had all of their reviews completed within required timescale	94.2	Apr - Dec 2016	96.2	RED	96.3	RED			
Altogether Healthier											
132	CASCYP 18	Percentage of children in Reception (aged 4 to 5 years) classified as overweight or obese (Also in Altogether Better for Children and Young People)	24.3	2015/16 ac yr	23.0	RED	23.0	RED	22.1 RED	24.6* GREEN	2015/16 ac yr
133	CASCYP 19	Percentage of children in year 6 (aged 10 to 11 years) classified as overweight or obese (Also in Altogether Better for Children and Young People)	37.2	2015/16 ac yr	36.6	AMBER	36.6	AMBER	34.2 RED	37* AMBER	2015/16 ac yr
134	CASAH 18	Male life expectancy at birth (years)	78.1	2012-14	78.0	GREEN	78.0	GREEN	79.5 AMBER	78* GREEN	2012-14
135	CASAH 19	Female life expectancy at birth (years)	81.4	2012-14	81.3	GREEN	81.3	GREEN	83.2 RED	81.7* AMBER	2012-14
		Under 75 mortality rate from cardiovascular	83.0	2013-2015	81.7	AMBER	81.7	AMBER	74.6	85.1*	2013-2015

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
		diseases (including heart disease and stroke) per 100,000 population							RED	GREEN	
137	CASAH7	Under 75 mortality rate from cancer per 100,000 population	163.2	2013-2015	168.6	GREEN	168.6	GREEN	138.8 RED	162.7* AMBER	2013-2015
138	CASAH9	Under 75 mortality rate from respiratory disease per 100,000 population	42.5	2013-2015	41.8	AMBER	41.8	AMBER	33.1 RED	41.9* AMBER	2013-2015
139	CASAH8	Under 75 mortality rate from liver disease per 100,000 population	21.8	2013-2015	20.1	RED	20.1	RED	18.0 RED	24.4* GREEN	2013-2015
140	CASAH 23	Percentage of registered GP patients aged 17 and over with a diagnosis of diabetes	7.0	2014/15	6.9	AMBER	6.9	AMBER	6.4 RED	6.7* RED	2014/15
141	CASAH 20	Excess winter deaths (%) (3 year pooled)	19.7	2012-2015	16.8	RED	16.8	RED	19.6 AMBER	19.3* RED	2012-2015
142	CASAH 22	Estimated smoking prevalence of persons aged 18 and over	19.0	2015	20.3	GREEN	20.3	GREEN	16.9 RED	18.7* AMBER	2015
143	CASAH 25	Number of residential/nursing care bed days for people aged 65 and over commissioned by Durham County Council	232,154	Oct - Dec 2016	234,603	NA	233,777	NA			
144	CASAH 13	Percentage of service users reporting that the help and support they receive has made their quality of life better	88.0	Apr - Nov 2016	88.2	AMBER	91.4	AMBER	92.2 AMBER	93.1* AMBER	2015/16
145	CASAH 20i	Delayed transfers of care from hospital per	3.9	Apr - Nov 2016	3.8	RED	4.4	GREEN	14.9	5.6*	Apr - Nov

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
		100,000 population							GREEN	GREEN	2016
146	CASAH 20ii	Delayed transfers of care from hospital, which are fully or partially attributable to adult social care, per 100,000 population	0.6	Apr - Nov 2016	0.4	RED	1.1	GREEN	6.2 GREEN	1.1* GREEN	Apr - Nov 2016
147	CASAH 21	Suicide rate (deaths from suicide and injury of undetermined intent) per 100,000 population (Also in Altogether Safer)	15.7	2013 - 2015	14.8	RED	14.8	RED	10.1 RED	12.4* RED	2013 - 2015
148	CASCYP 26	Young people aged 10 to 24 years admitted to hospital as a result of self-harm (rate per 100,000 population aged 10 to 24 years) (Also in Better for Children and Young People)	489.4	2011/12 - 2013/14	504.8	GREEN	504.8	GREEN	367.3 RED	532.2* GREEN	England 2011/12-2013/14 NE 2010/11-2012/13
149	NS11	Percentage of the adult population (aged 16+) participating in at least 30 minutes sport and active recreation of at least moderate intensity on at least three days a week	24.0	Apr 2014 - Mar 2016	25.0	RED	24.9	RED			

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
150	CASAS 12	Overall crime rate (per 1,000 population) [9]	49.2	Apr - Dec 2016	32.9	Not comparable [5]	38.7	RED			
151	CASAS 24	Rate of theft offences (per 1,000 population) [9]	17.7	Apr - Dec 2016	11.6	Not comparable [5]	16.2	RED			
152	CASAS 10	Recorded level of victim based crimes per 1,000 population [9]	43.8	Apr - Dec 2016	28.8	Not comparable [5]	35.0	RED			
153	CASAS 11	Percentage of survey respondents who agree that the police and local council are dealing with concerns of anti-social behaviour and crime [1] [9]	62.9	Oct 2015 - Sep 2016	63.5	AMBER	63.0	AMBER		58.1** GREEN	Oct 2015 - Sep 2016
154	CASAS1 5	Number of police reported incidents of anti-social behaviour [9]	14,268	Apr - Dec 2016	9,777	Not comparable [5]	16,849	GREEN			
155	CASAS9	Building resilience to terrorism (self assessment). Scored on level 1 (low) to 5 (high)	3	2015/16	2	GREEN	2	GREEN			
156	CASAS 22	Number of hate incidents reported to the police	256	Apr - Dec 2016	173	NA	291	NA			
157	CASAS3	Proportion of people who use adult social care services who say that those services have made them feel safe and secure [12]	92.4	Apr - Nov 2016	92.5	GREEN	94.6	GREEN	85.4 GREEN	88.9* GREEN	2015/16

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
158	CASAS 25	Percentage of individuals who achieved their desired outcomes from the adult safeguarding process [11]	92.7	Apr - Dec 2016	95.1	RED	New indicator	NA			
159	CASAS 18	Proportion of all offenders (adults and young people) who re-offend in a 12 month period	27.4	2014/15	27.2	AMBER	28.8	GREEN	25.3	30*	2014/15
160	CASCYP 29	Proven re-offending by young people (who offend) in a 12 month period (%) (Also in Altogether Better for Children and Young People)	45.9	2014/15	45	AMBER	44.7	RED	37.9	44.7*	2014/15
161	CASAS 19	Percentage of anti-social behaviour incidents that are alcohol related [9]	15.6	Apr - Dec 2016	16.4	GREEN	11.2	RED			
162	CASAS 20	Percentage of violent crime that is alcohol related [9]	25.7	Apr - Dec 2016	24.9	RED	29.5	GREEN			
163 Page 61	REDPI4 4	Number of people killed or seriously injured in road traffic accidents	124	Jan - Sep 2016	84	Not comparable [5]	170	GREEN			
		Number of fatalities	15					13			
		Number of seriously injured	109				157				

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
164	REDPI 45	Number of children killed or seriously injured in road traffic accidents	14	Jan - Sep 2016	9	Not comparable [5]	22	GREEN			
		Number of fatalities	0				1				
		Number of seriously injured	14				21				
165	CASAH 21	Suicide rate (deaths from suicide and injury of undetermined intent) per 100,000 population (Also in Altogether Healthier)	15.7	2013 - 2015	14.8	RED	14.8	RED	10.1	12.4*	2013 - 2015
Altogether Greener											
166	NS15	Number of fly-tipping incidents	8,100	Dec 2015 - Nov 2016	7,998	AMBER	6,712	RED			
167	NS09	Megawatt hours (MWh) of energy produced from municipal waste sent to the energy from waste plant	66,269.0	Oct 2015 - Sep 2016	66,269.0	GREEN	67,079.8	AMBER			
168	NS14c	Percentage of relevant land and highways assessed as having deposits of dog fouling that fall below an acceptable level	1.11	Aug - Nov 2016	1.11	GREEN	1.11	GREEN	7.00		2014/15
169	REDPI 46	Percentage reduction in CO ₂ emissions in County Durham	48.0	As at Dec 2014	42.0	GREEN	42.0	GREEN			

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
170	REDPI 47	Amount of renewable energy generation - megawatts equivalent (MWe) installed or installed/approved capacity within County Durham	222.16	As at Dec 2016	221.87	Not comparable [13]	215.74	Not comparable [13]			
171	REDPI 49	Number of new registered and approved new feed in tariff installations [14]	72	Oct - Dec 2016	113	RED	567	RED			
172	NS06	Percentage of A roads where maintenance is recommended (scanner survey)	4	2015/16	5	GREEN	5	GREEN	4	4*	2014/15
173	NS07	Percentage of B and C roads where maintenance is recommended (scanner survey)	4	2015/16	6	GREEN	6	GREEN	7	8*	2014/15
Altogether Better Council											
174	NS43a	Number of customer contacts - face to face	182,213	Jan - Dec 2016	199,868	NA	187,956	NA			
175	NS43b	Number of customer contacts -telephone	982,660	Jan - Dec 2016	998,365	NA	1,015,211	NA			
176	NS43c	Number of customer contacts - web forms	68,842	Jan - Dec 2016	75,111	NA	53,997	NA			
Page 63 1 of 63	NS43d	Number of customer contacts - emails	69,271	Jan - Dec 2016	68,367	NA	48,661	NA			

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
178	NS43e	Number of customer contacts - social media	2,395	Jan - Dec 2016	2,807	NA	1,439	NA			
179	NS26	Average time taken to answer a telephone call (seconds)	39	Jan - Dec 2016	39	GREEN	39	GREEN			
180	NS20	Percentage of abandoned calls	6	Jan - Dec 2016	6	GREEN	6	GREEN			
181	RES/013	Staff aged under 25 as a percentage of post count	5.94	As at Dec 2016	5.95	NA	5.69	NA			
182	RES/014	Staff aged over 50 as a percentage of post count	40.80	As at Dec 2016	40.36	NA	39.89	NA			
183	RES/LPI/011a	Women in the top five percent of earners	53.6	As at Dec 2016	53.18	NA	52.54	NA			
184	RES/LPI/011bi	Black and minority ethnic (BME) as a percentage of post count	1.69	As at Dec 2016	1.60	NA	1.57	NA			
185	RES/LPI/011ci	Staff with a recorded disability as a percentage of post count	2.84	As at Dec 2016	2.85	NA	2.75	NA			
186	RES028	Discretionary Housing Payments - value (£) for customers affected by social sector size criteria	684,831.66	Apr - Dec 2016	485,402.51	NA	464,294.50	NA			
187	RES029	Discretionary Housing Payments - value (£) for customers affected by local housing allowance reforms	339,308.85	Apr - Dec 2016	248,542.42	NA	108,986.47	NA			

Ref	PI ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
188	ACE016	Percentage of children in poverty (quarterly proxy measure) (Also in Altogether Better for Children and Young People)	22.1	As at May 2016	22.2	GREEN	22.4	GREEN	15.5	22.6*	As at May 2016
189	ACE 019a	Proportion of households in fuel poverty (with both low income and high fuel costs)	12.2	2014	11.5	RED	11.5	RED	10.6	12.2*	2014
190	RES/034b	Staff - total headcount (excluding schools)	8,364	As at Dec 2016	8,333	NA	8,564	NA			
191	RES/035b	Staff - total full time equivalent (excluding schools)	6,902	As at Dec 2016	6,881	NA	7,057	NA			
192	RES/020	Percentage of time lost to sickness in rolling year (excluding schools)	4.23	Jan - Dec 2016	4.38	GREEN	4.80	GREEN			
193	RES/052	Percentage of posts with no absence in rolling year (excluding schools)	52.62	Jan - Dec 2016	56.74	RED	47.89	GREEN			
194	RES/053	Percentage of employees having five days or less sickness per 12 month rolling period	77.94	Jan - Dec 2016	78.17	NA	New indicator	NA			
195	RES/036	Number of RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations) incidents reported to the Health and Safety Executive (HSE) [9]	11	Oct - Dec 2016	17	NA	13	NA			

- 2024
- [2] Previous period data amended /refreshed
 - [5] Data cumulative so comparisons are not applicable
 - [6] Information is not available due to roadworks
 - [7] Due to changes to the definition data are not comparable/available
 - [8] Since August 2015 out of work claimants who are single with no dependants claim Universal Credit. Information on long term claimants is not available therefore this PI no longer represents all long term out of work claimants.
 - [9] Data 12 months earlier amended/refreshed
 - [10] The high number of school leavers whose status is 'not known' impacts significantly on this indicator
 - [11] The definition has been changed and back data has been updated to reflect the new definition
 - [12] A confidence interval applies to the survey results
 - [13] Data cumulative year on year so comparisons are not applicable
 - [14] Government have made major changes to the tariffs payable which have reduced take up

Chart 1. Major planning applications

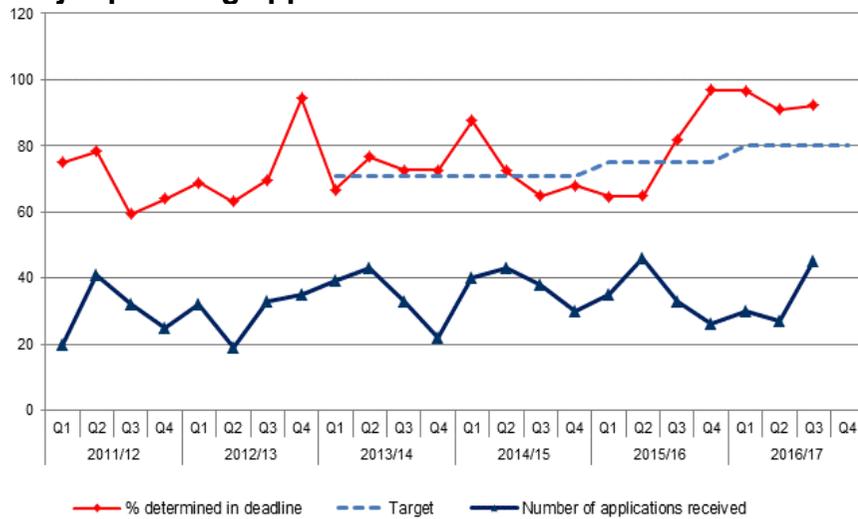


Chart 2. Overall planning applications

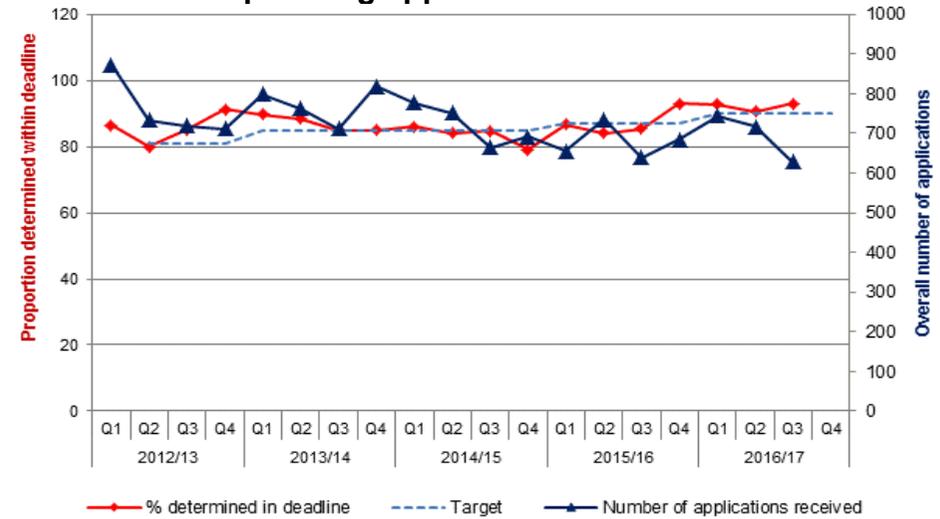


Chart 3. Applications registered on the Durham Key Options system which led to the household being successfully rehoused

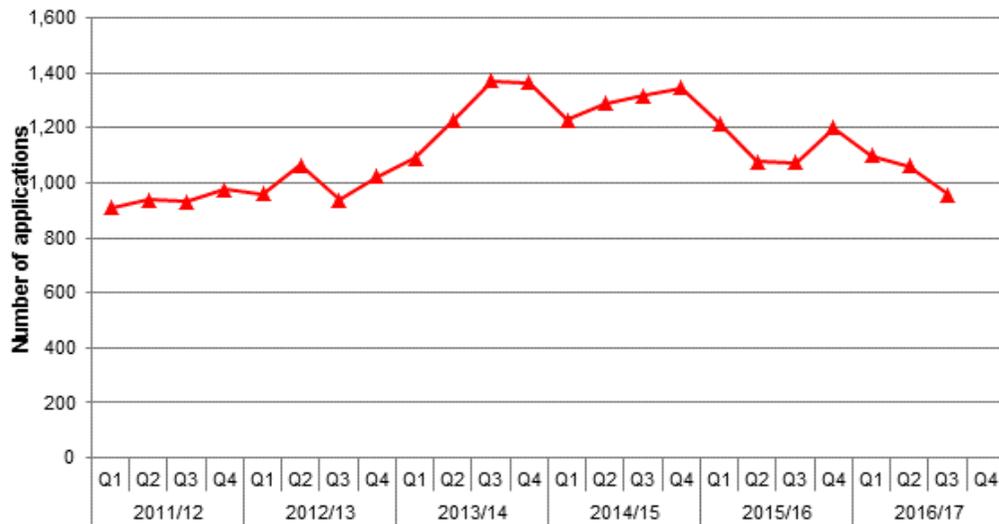


Chart 4. Children in need referrals within 12 months of previous referral

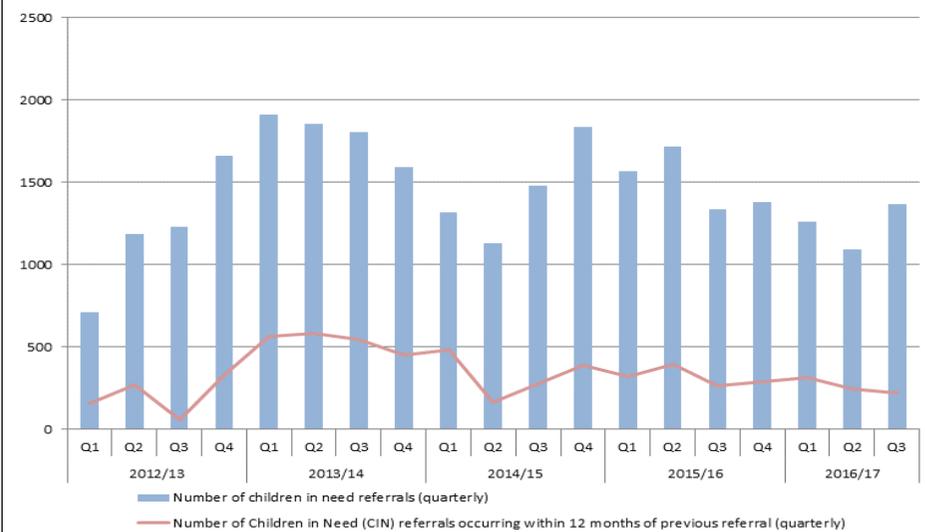


Chart 5. Looked after children cases

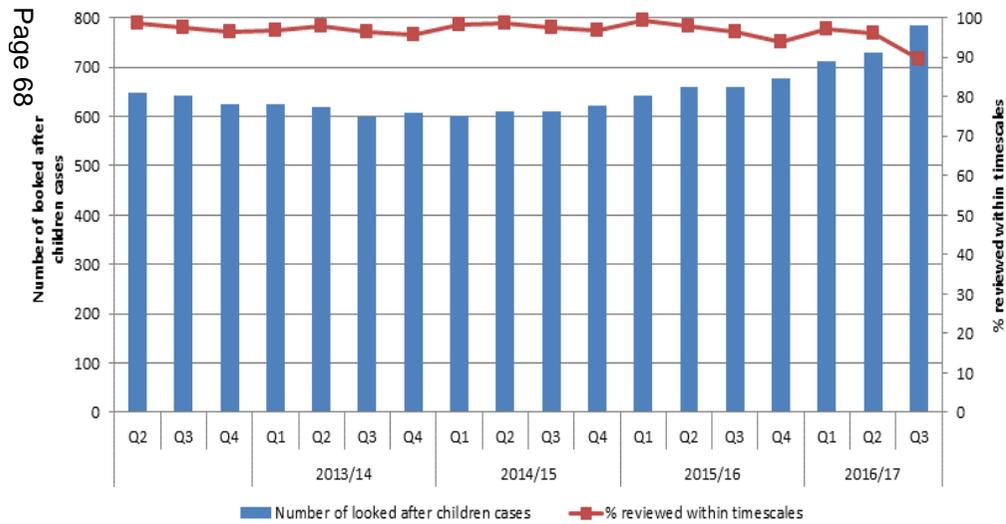


Chart 6. Children with a child protection plan

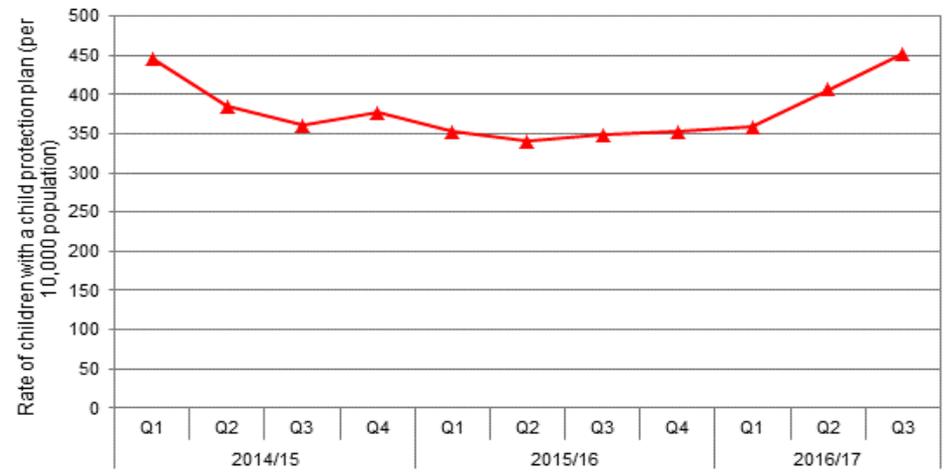


Chart 7. Fly-tipping incidents

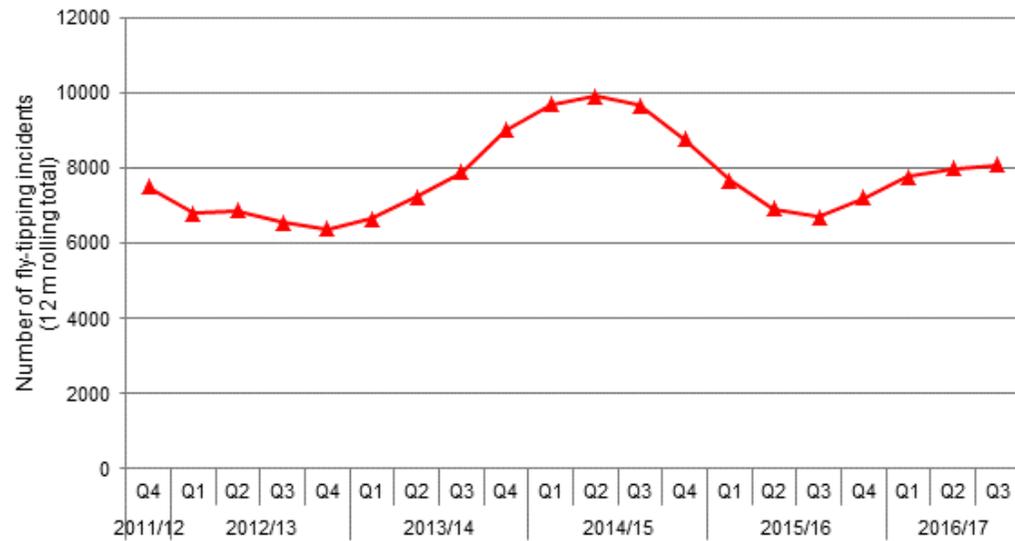


Chart 8. Telephone calls via customer services

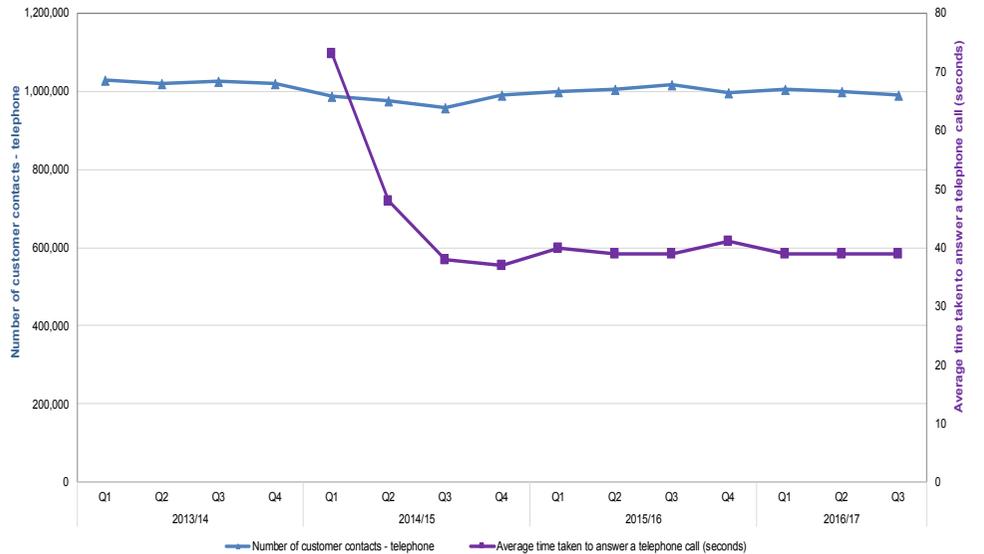


Chart 9. Face to face contacts via customer access points

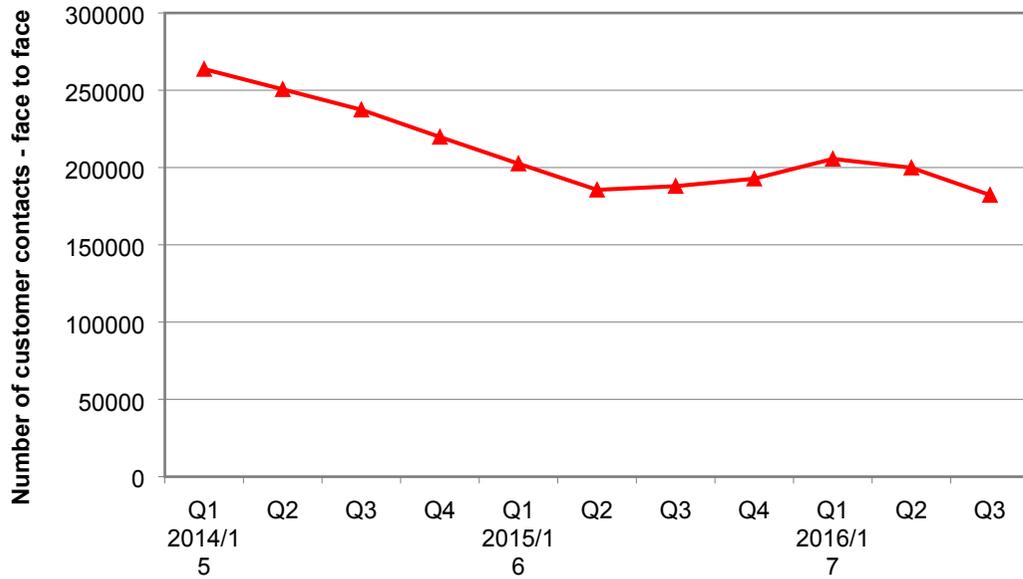


Chart 10. Customer contacts – web forms

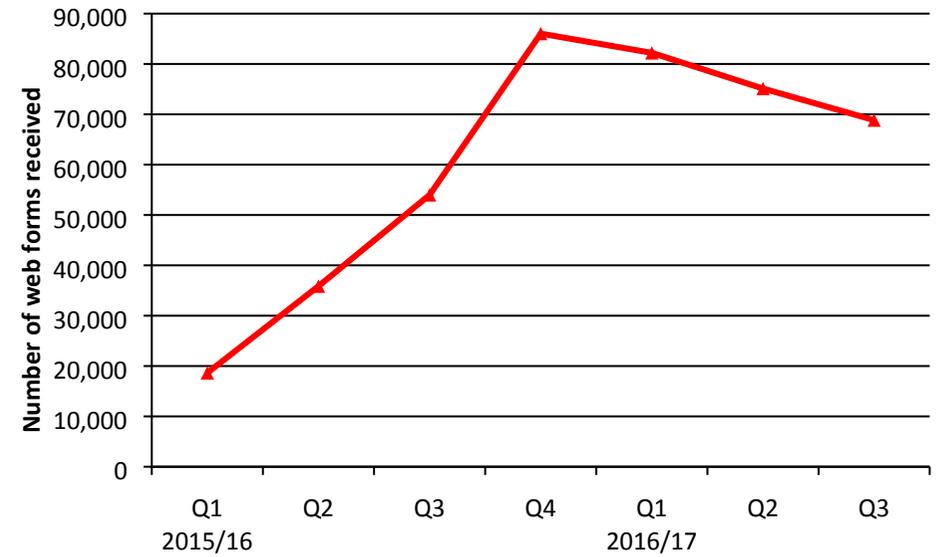


Chart 11. Customer contacts - emails

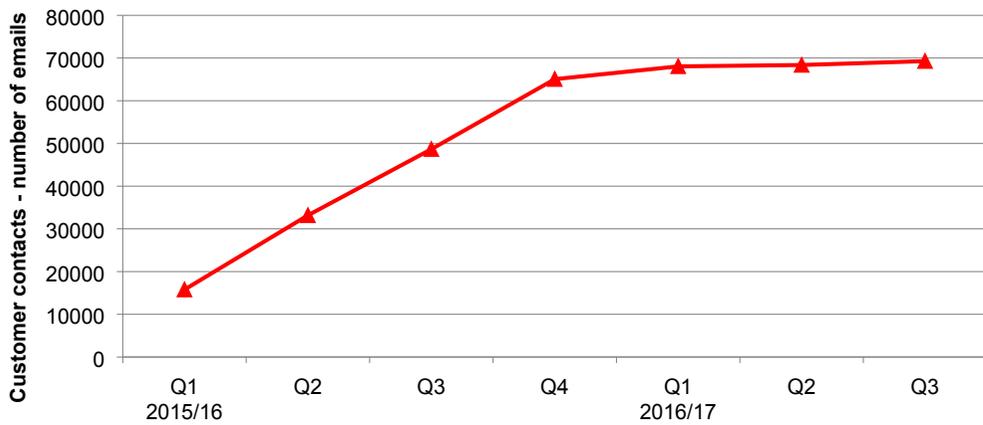


Chart 12. Customer contacts – social media

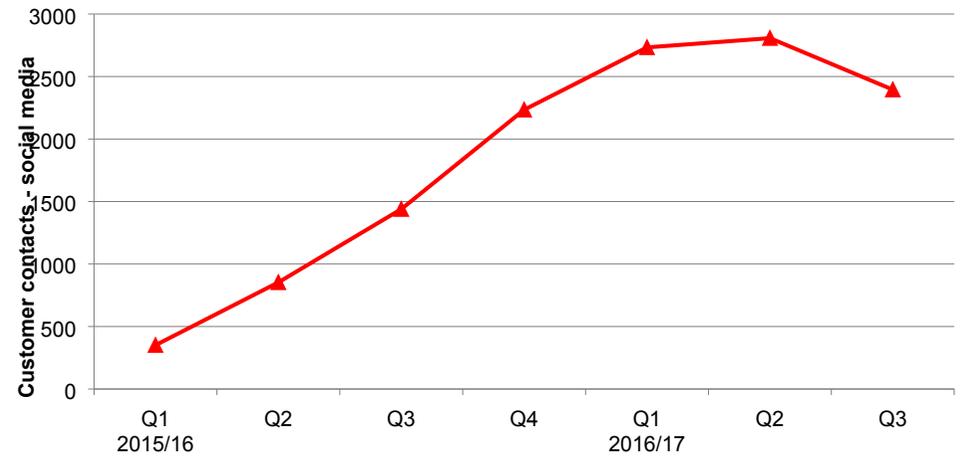


Chart 13. Housing Benefits – new claims

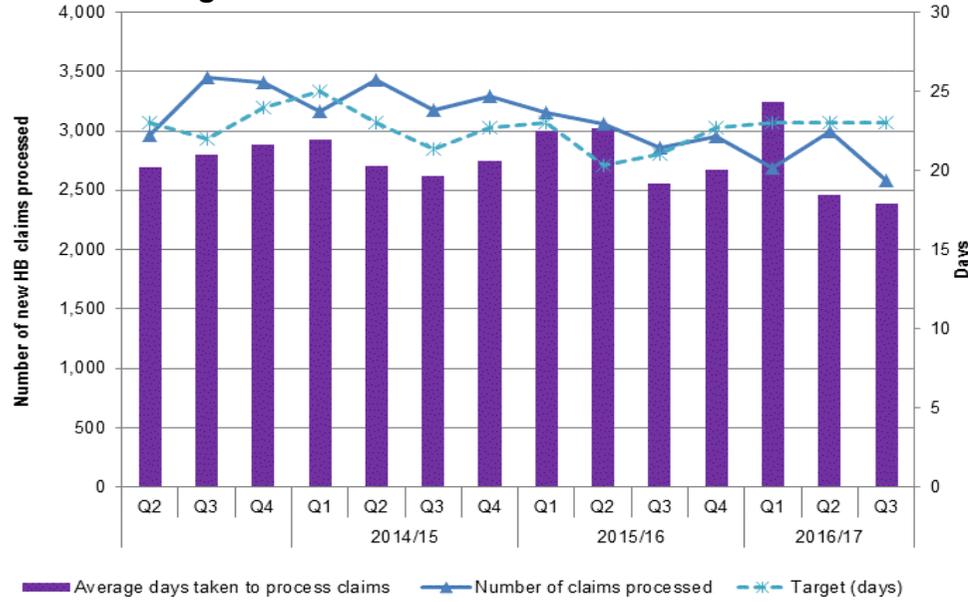


Chart 14. Council Tax Reduction – new claims

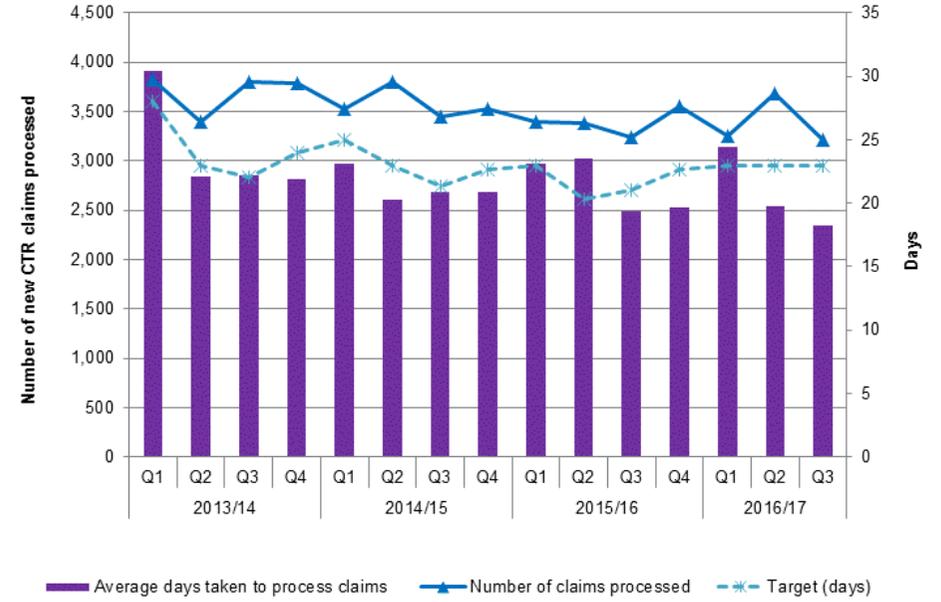


Chart 15. Housing Benefits – changes of circumstances

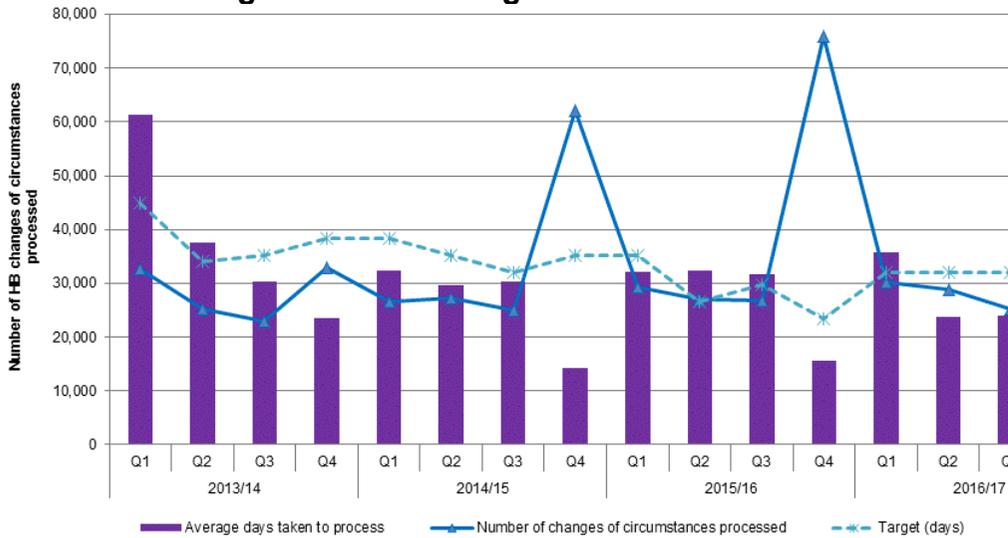
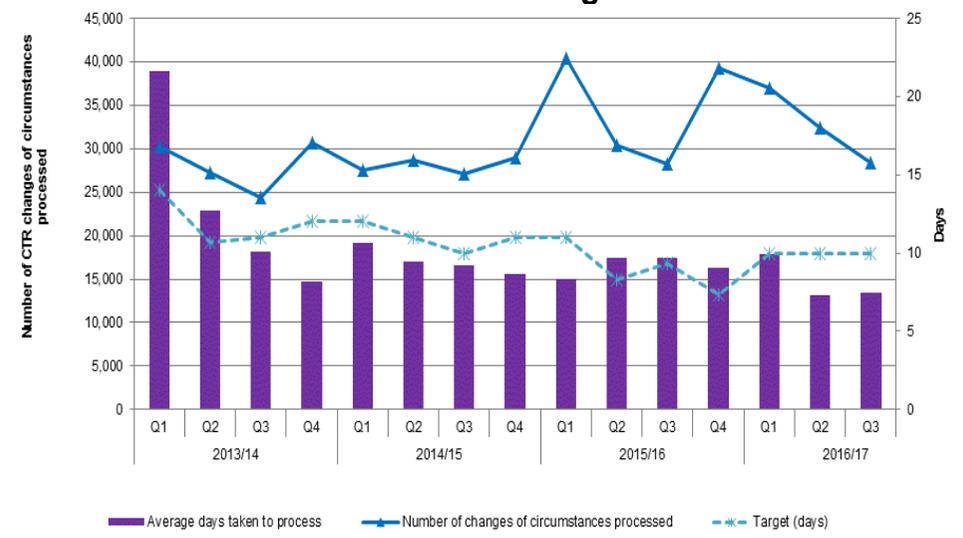


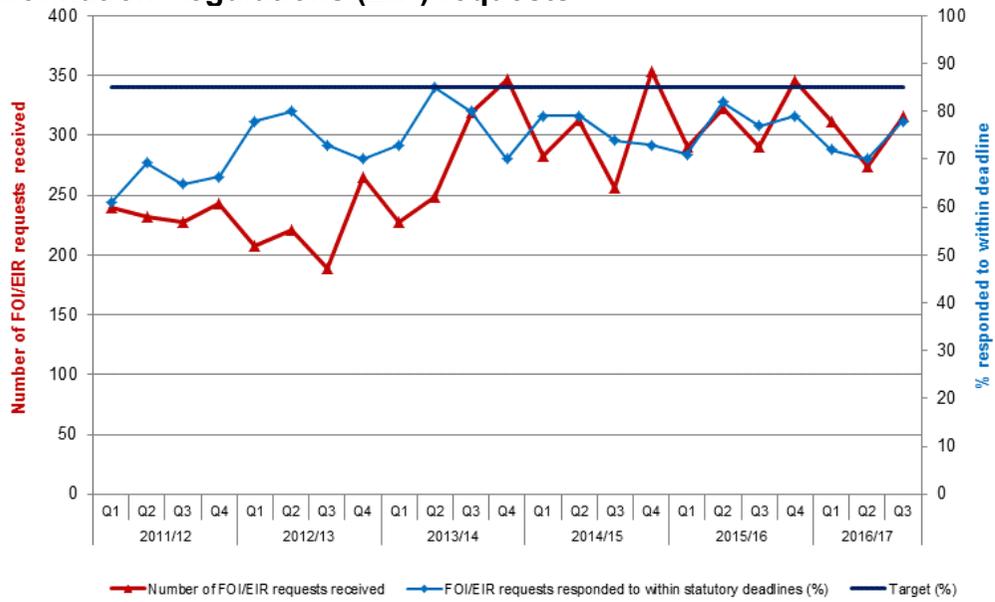
Chart 16. Council Tax Reduction – changes of circumstances



Volume data from 2015/16 is not comparable with previous data.

Volume data from 2015/16 is not comparable with previous data.

Chart 17. Freedom of Information (FOI) and Environmental Information Regulations (EIR) requests



Appendix 6: Educational Attainment – 2015/16 government measures

GCSEs: Calculating the Attainment 8 score

Attainment 8 measures the achievement of a pupil across 8 qualifications against a 1-8 point scale. In 2016, 1 is the equivalent to a grade G GCSE up to 8, which is the equivalent to an A* GCSE.

In 2017, new GCSE (9-1) qualifications will start to be rolled out which will have a new 1-9 point score scale.

The 8 qualifications counted in the Attainment 8 score are:

- A **Mathematics** element, which is double weighted.
- An English element based on the highest point score of a pupil's **English language** or **English literature** qualification. The higher grade will be double weighted if the pupil takes both qualifications. An English (combined) qualification can be included and double weighted.
- An element which is the three highest point scores from any qualifications that count towards the English Baccalaureate (**EBacc**). This includes science subjects, computer science, history, geography and languages.
- The remaining element contains the three highest scores in any three **other** subjects, including English language or literature (not counted in the English element), further GCSE qualifications (including EBacc subjects not included in the EBacc element) and any technical awards included in the Department for Education approved list.

Worked example:

Qualification	Grade	Points In 2016	Included in Attainment calculation?	Element	Weighting	Total points
GCSE maths	A	7	Yes	Mathematics	X 2	14
GCSE English language	A*	8	Yes	English	X 2	16
GCSE Core Science	A	7	Yes	EBacc	X 1	7
GCSE Additional Science	B	6	Yes	EBacc	X 1	6
GCSE Spanish	B	6	Yes	EBacc	X 1	6
GCSE English literature	B	6	Yes	Other	X 1	6
GCSE Art	C	5	Yes	Other	X 1	5
GCSE French	C	5	Yes	Other	X 1	5
GCSE Religious Studies	D	4	No (8 slots filled)			
Attainment 8 score =						65

A levels: Calculating the Average Point Score

National performance tables for 16 to 18 year-old students will report two average points score measure: the average point score per student (full-time equivalent) and the average point score per entry. Average point scores are calculated based on the results of A levels and AS qualifications only. A student must have entered at least one A level in the academic year to be included in the cohort.

A level Grade	A level Point Score*
A*	300
A	270
B	240
C	210
D	180
E	150
U	0

*AS levels count as half of these point scores

The average point score per student (FTE) is calculated by dividing the total number of points achieved by students by the total number of FTE students taking those qualifications.

Worked example:

Student A achieves two A levels at grade B, one at grade C and one AS level at grade D, they would score (240 + 240 + 240 + 90 =) 780 points.

Student B achieves a double A level at grade AB, an A level at grade B and a Key Skill at level 3, they would score (510 + 240 =) 750 points.

Student C receives a grade U for an A level but passes the AS in the same subject with a grade B, they would score 120 points.

Students	A level points
Student A	780
Student B	750
Student C	120
Total no. of A level points	1,650

This is divided by the total number of A level students to get the average point score.

Students	Total A levels passed	Total A levels studied	A levels passed/A levels studied
Student A	3.5	3.5	1.0
Student B	3	3	1.0
Student C	1	2	0.5
Total no. of A level Students (FTE)			2.5

$$\text{Average point score (APS) per A level student (FTE)} = \frac{\text{Total number of A level points achieved by all students}}{\text{Total number of A level students (FTE)}}$$

$$= \frac{1650}{2.5}$$

$$= \mathbf{660.0 \text{ points}}$$

$$\text{APS per A level entry} = \frac{\text{The sum of each student's A level points}}{\text{The sum of each student's A level entries}}$$

$$= \frac{780 + 750 + 120}{3.5 + 3 + 1}$$

$$= \frac{1,650}{7.5}$$

$$= \mathbf{220.0 \text{ points}}$$

**Overview and Scrutiny
Management Board**

24 March 2017



Update in relation to Petitions

Report of the Head of Legal and Democratic Services

Purpose of the Report

1. To provide Members of the Overview and Scrutiny Management Board with the quarterly update in relation to the current situation regarding various petitions received by the Authority.

Background

2. Following the introduction of The Local Democracy, Economic Development and Construction Act 2009, the administration of the petitions process was passed to Democratic Services.
 - 2.1 Overview and Scrutiny Management Board have received update reports on petitions since September 2008.
 - 2.2 From the 15 December 2010, the Authority has provided a facility for members of the public to submit e-petitions on the Council's website.

Current Position

3. Since the last update 5 e-petitions have been submitted. Of these, 1 did not qualify under the Council's Petition Scheme as it related to a planning matter. 2 have completed the petition process and there are currently 2 e-petitions live on the website collecting signatures.
 - 3.1 In addition, 1 new paper petition has been submitted and has completed the petition process. A list giving details and current status of all active petitions is attached as Appendix 2 to the report.

Recommendation

4. Members are requested to note the update report on the status of petitions and e-petitions received by the Authority.

Contact: Ros Layfield, Committee Services, Member and Civic Services Manager
Tel: 03000 269 708 E-mail: ros.layfield@durham.gov.uk

Appendix 1: Implications

Finance : None

Staffing: None

Risk: None

Equality and Diversity/ Public Sector Equality Duty: None

Accommodation: None

Crime and Disorder: None

Human Rights: None

Consultation: Petitions which refer to a consultation exercise are reported to committee for information and forwarded to the relevant officer for consideration

Procurement: None

Disability Issues: None

Legal Implications: None

Nature of Petition	Appropriate Service/Officer	Summary of Information	Status of Petition
<p>Petition 296</p> <p>Weight Limit on Lowes Barn Bank</p> <p>E-Petition Petition received 11.11.16 No. of signatures – 13</p>	<p>David Battensby Traffic Asset Senior Engineer</p>	<p>Petition asking the Council to introduce a weight limit on traffic using Lowes Barn Bank.</p> <p>All road users including Heavy Goods Vehicles (HGVs) have a legal right to use the highway. The Council has the power to impose weight limits to prohibit HGVs under the Road Traffic Regulation Act 1984 where:</p> <ul style="list-style-type: none"> • There is a risk of structural damage to the highway, for example to protect a weak bridge; and • There are environmental issues and a more suitable route exists nearby that would not incur additional excessive mileage to HGVs. <p>Weight limits are particularly difficult to introduce as many businesses and residential areas are dependent upon HGV deliveries for goods and services. Introducing an exception for access only makes the restriction difficult for the Police to enforce and this often leads to access only weight restrictions becoming ineffective.</p> <p>The Council also has to consider the wider effects of introducing weight limits on the economy and the impact on the highway network as a whole.</p> <p>There is no risk of HGVs causing structural damage to the highway on Lowes Barn Bank and whilst there may be some environmental issues unfortunately there is not a more suitable route.</p> <p>Introducing a ban on HGVs using Lowe’s Barn Bank would</p>	<p>Petition CLOSED</p>

Nature of Petition	Appropriate Service/Officer	Summary of Information	Status of Petition
		<p>exacerbate an existing road safety issue at Neville’s Cross traffic signals. It is known that articulated vehicles and large HGVs have difficulty in negotiating the left turn from the A167 northbound onto the A690 Neville’s Cross Bank. In addition, these vehicles can generate delays at the Neville’s Cross traffic signals when making a right turn in heavy traffic. These issues are further compounded by the low bridge at Langley Moor reducing the opportunity of this being used as an alternative route.</p> <p>Therefore, for the above reasons the County Council cannot introduce a weight limit on Lowes Barn Bank.</p> <p>A request for a weight limit has also being raised recently by local residents and the local member who met with team to discuss their concerns. At the meeting it was agreed that the Council would engage with the company which was identified as causing most concern due to their early morning HGV traffic.</p> <p>Following negotiations, the company have been sympathetic to making changes to their vehicle routes to assist the residents on Lowes Barn Bank. The outcome of the meeting was that they would be instructing their drivers not to use Lowes Barn Bank in the early mornings by sending them up Neville’s Cross Bank instead and also where possible reduce the use of this road at other times. This may take a few weeks to put into practice while all the drivers are educated on the new routing requirement and it becomes customary to them. They will continue to use Lowes Barn Bank for the return journey to avoid the difficult</p>	

Nature of Petition	Appropriate Service/Officer	Summary of Information	Status of Petition
		manoeuvre at Neville’s Cross.	
<p>Petition 297</p> <p>A692 Stanley Road Safety Concerns</p> <p>E-Petition</p> <p>Petition received 28.12.16</p> <p>No. of signatures – 17</p>	<p>Adrian White</p> <p>Head of Transport and Contract Services</p>	<p>Petition asking the Council to address safety concerns on A692 Stanley Road to make the road safer and introduce possible pedestrian access restrictions. A review of the road marking on the approach to the South Moor Traffic Lights has also been requested.</p> <p>e-petition ran from 5 January to 8 February 2017</p> <p>The Council receives more requests for road safety schemes than it is able to fund from limited road safety budgets. Therefore, resources are prioritised at the locations with a proven record of accidents resulting in serious personal injuries.</p> <p>Having checked the accident recording database shared with Durham Constabulary, there have been two recorded ‘personal injury’ accidents between the two junctions in the past four years this being our standard search criteria. The causation factor in both of these incidents was attributable to pedestrians not looking properly before crossing the road. Whilst DCC would wish to see no accidents, compared to many other locations within the County, this represents a favourable accident record and unfortunately a road safety scheme could not be justified at this location.</p>	<p>Petition CLOSED</p>

Nature of Petition	Appropriate Service/Officer	Summary of Information	Status of Petition
		<p>The A693 between Wear Road roundabout and Park Road traffic signals is served by a subway at the Wear Road end and the traffic signals incorporate a pedestrian phase at the other end. All pedestrians that need to cross the road are encouraged to use these safe crossing facilities.</p> <p>The road markings along this section of road have been reviewed and they comply with the current regulations and guidance issued by the Department for Transport.</p>	
<p>Petition 298</p> <p>Introduce additional traffic calming at Low Pittington & call upon Durham Police to enforce current speed restrictions</p> <p>Petition received 28.12.16</p> <p>No. of signatures – 61</p>	<p>Adrian White Head of Transport and Contract Services/ John Reed, Head of Technical Services</p>	<p>Petition asking the Council to introduce additional traffic calming at Low Pittington and asking Durham Police to enforce current speed restrictions.</p> <p>Highway Officers had worked closely with local County Councillors, Pittington Parish Council and Durham Constabulary to address concerns about speeding through Low Pittington.</p> <p>As part of a wider traffic calming scheme in May/June 2011, a permanent speed visor was installed on Front Street, Low Pittington for eastbound traffic, where a contribution to the cost of the scheme was made by local businesses.</p> <p>More recently, in early 2016, a road safety scheme was implemented on Lady’s Piece Lane and at the Low Pittington crossroads in response to accidents at these locations. This scheme comprised improved signage, anti-skid surfacing and road markings aimed at highlighting the road layout and assisting in driver control.</p>	<p>Petition CLOSED</p>

Nature of Petition	Appropriate Service/Officer	Summary of Information	Status of Petition
		<p>Other than the accidents at the crossroads, prior to the road safety scheme being introduced, there was only one other recorded personal injury accident recorded for Low Pitington in the last 4 years. Whilst Durham County Council would wish to see no accidents, this was a favourable accident record compared to many other locations.</p> <p>A site meeting was held in April 2016 attended by representatives from the Council, Pitington Parish Council, Durham Constabulary, County Councillors and local residents. At this meeting, traffic issues were discussed and it was agreed that they would be jointly investigated by Durham Constabulary and the Council.</p> <p>The investigation, determined that there was no suitable position for physical traffic calming measures due to the position of bus stops and accesses. These findings were reported back to the County Councillors and the Parish Council concluding that all possible engineering measures had been considered and had already been implemented, where appropriate.</p> <p>Durham Constabulary undertook speed enforcement during the course of September 2016 and that no speeding offences were detected.</p> <p>As a way forward, it was suggested that residents and the Parish Council raise their on-going concerns with Durham Constabulary through their local Police and Communities Together (PACT) meeting and discuss what could be</p>	

Petition Table – Active Petitions

Appendix 2

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Nature of Petition	Appropriate Service/Officer	Summary of Information	Status of Petition
		<p>progressed with the Community Speed Watch initiative at this location. DCC would carry out a new traffic survey at this location to assist with the progression of enquiries through the PACT.</p>	
<p>Petition 299 Bedroom Tax-Discretionary Housing Payments E-Petition Petition received 11.2.17</p>	<p>Paul Darby Head of Finance – Financial Services</p>	<p>Petition asking the Council to amend the criteria for DHP if you need a one bedroom property and there are none you should not have to pay the bedroom tax or have to apply for a DHP.</p>	<p>E-Petition to collect signatures from 11.2.17 – 21.3.17</p>
<p>Petition 301 Limit North Road Works to Daytime Hours E-Petition Petition received 26.2.17</p>	<p>John Reed Head of Technical Services</p>	<p>Petition asking to Council to limit North Road works to daytime hours.</p>	<p>E-Petition to collect signatures from 26.2.17 – 9.4.17</p>

**Overview and Scrutiny
Management Board**

24 March 2017



Notice of Key Decisions

**Report of Corporate Management Team
Colette Longbottom, Head of Legal and Democratic Services**

Purpose of the Report

- 1 To consider the list of key decisions that is scheduled to be considered by the Executive.

Background

- 2 New rules in relation to Executive decisions were introduced by The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012, which came into force on 10 September 2012.
- 3 The regulations took away the requirement for the Executive to produce a Forward Plan of key decisions, however introduced that the decision maker cannot make a key decision unless a document has been published at least 28 clear days before the decision is taken, unless either a general exception or special urgency requirements have been met. The document which has to be published must state:
 - a) that the key decision is to be made on behalf of the relevant local authority
 - b) the matter in respect of which the decision is to be made
 - c) where the decision maker is an individual, that individual's name and title if any and where the decision maker is a decision making body, its name and list of its members
 - d) the date on which or the period within which the decision is to be made
 - e) a list of the document submitted to the decision maker for consideration in relation to the matter of which the key decision is to be made
 - f) the address from which, subject to any prohibition or restriction on their disclosure copies of, or extracts from any document listed as available

- g) that other documents relevant to those matters may be submitted to the decision maker
 - h) the procedure for requesting details of those documents (if any) as they become available.
- 4 The requirements also apply to an exempt matter as previously it did not strictly have to be included in the Forward Plan. Now a publicity document must contain particulars of the matter, but may not contain any confidential exempt information or particulars of the adviser or political adviser or assistant.
- 5 Notices of key decisions that are being produced meet the legal requirements of publication, as well as continuing to provide information for a four month period. Members will therefore be able to consider key decisions as previously for the four month period.

Current Notice of Key Decisions

- 6 The notice of key decisions that is attached to the report at Appendix 2, is the latest to be published prior to the papers for the Board being dispatched to members. The notice complies with the requirements for Cabinet to be able to take key decisions at the meeting on 15 March 2017. It also contained information on those key decisions that are currently scheduled to be considered by the Executive up to 30 June 2017.
- 7 The information in the Notice of Key Decisions provides the Overview and Scrutiny Management Board with the opportunity of considering whether it wishes to seek to influence any of these key decisions, or to request further information. Members are asked to note that this version of the Notice has been amended and includes a column which has been added to advise of the relevant Scrutiny activity.
- 8 In responding to the request of the Board for further information to be provided on any items that are removed from the previous notice without being considered by Cabinet, this information will be provided at the meeting.
- 9 If the Board wished to examine any of the key decisions, consideration would need to be given as to how this could be accommodated in the Overview and Scrutiny Work programme.

Recommendation

- 10 You are recommended to give consideration to items listed in the notice.

Contact: Ros Layfield, Committee, Member and Civic Services Manager
Tel: 03000 269708
Jenny Haworth, Head of Planning and Performance, ACE
Tel: 03000 268071

Appendix 1: Implications

Finance : Will be reflected in each individual key decision report to Cabinet.

Staffing: Will be reflected in each individual key decision report to Cabinet.

Risk: Will be reflected in each individual key decision report to Cabinet.

Equality and Diversity/ Public Sector Equality Duty: Will be reflected in each individual key decision report to Cabinet.

Accommodation: Will be reflected in each individual key decision report to Cabinet.

Crime and Disorder Will be reflected in each individual key decision report to Cabinet.

Human Rights: Will be reflected in each individual key decision report to Cabinet.

Consultation: Will be reflected in each individual key decision report to Cabinet.

Procurement: Will be reflected in each individual key decision report to Cabinet.

Disability Issues: Will be reflected in each individual key decision report to Cabinet.

Legal Implications: Will be reflected in each individual key decision report to Cabinet.

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SECTION ONE - CORPORATE

Ref. No.	Date of Decision (i.e. date of Cabinet meeting)	Description of Decision to be Made	Background Documents	Lead Cabinet Member	Main Consultees & Means of Consultation	Contact details for further information
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SECTION TWO - CHILDREN AND YOUNG PEOPLE'S SERVICES

Ref. No.	Date of Decision (i.e. date of Cabinet meeting)	Description of Decision to be Made	Background Documents	Lead Cabinet Member	Main Consultees & Means of Consultation	Contact details for further information
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SECTION THREE - ADULT AND HEALTH SERVICES

Ref. No.	Date of Decision (i.e. date of Cabinet meeting)	Description of Decision to be Made	Background Documents	Lead Cabinet Member	Main Consultees & Means of Consultation	Contact details for further information
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SECTION FOUR - REGENERATION AND LOCAL SERVICES

Ref. No.	Date of Decision (i.e. date of Cabinet meeting)	Description of Decision to be Made	Background Documents	Lead Cabinet Member	Main Consultees & Means of Consultation	Contact details for further information	Scrutiny involvement
ReaL/01/17	14/06/17	Durham City Sustainable Transport Strategy (Final)		Cllr Neil Foster		Stuart Timmiss, Head of Planning and Assets 03000 267334	
ReaL/02/17	14/06/17	Aykley Heads Preferred Option		Cllr Neil Foster		Sarah Robson, Head of Economic Development and Housing 03000 267332	The Economy and Enterprise OSC receives updates on the progress of the County Durham Plan.

**Overview and Scrutiny
Management Board**

24 March 2017



**Information update from the
Chairs of the Overview and
Scrutiny Committees**

**Report of Lorraine O'Donnell, Director of Transformation and
Partnerships**

Purpose of the Report

- 1 To present to Members an information update of overview and scrutiny activity from February 2017 – March 2017.

Background

- 2 As previously agreed, a written report of Chairs' updates will be presented for information only to all Overview and Scrutiny Management Boards. Members of the Overview and Scrutiny Management Board (OSMB) are encouraged to get involved in any area of Overview and Scrutiny activity via thematic committees and/or talk to Scrutiny Committee Chairs and OS Officers on areas of project/overview activity.

Updates

- 3 Updates from Overview and Scrutiny Committees are from 13 February 2017 – 24 March 2017.

Corporate Issues Overview and Scrutiny Committee (CIOSC)

Update on Previous Reviews	There are no systematic reviews to report on for this period.
Scrutiny Review Activity	As part of finalising the MTFP process for 2017/18 – 2019/20, comments from CIOSC (joint with OSMB) members were reported to Cabinet on 8 th February 2017. The CRM review report was signed off at CIOSC on January 26 th 2017, and has been sent to the relevant Cabinet Portfolio Holders for comment/consideration.
Overview reports/ Presentations	The next meeting of the CIOSC meeting is 21 st April 2017.

Safer and Stronger Communities Overview and Scrutiny Committee (SSC OSC)

Update on Previous Reviews	There are no systematic reviews for this period.
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Scrutiny Review Activity	The review of Improved Safety in the Home – Safe and Wellbeing Visits: <ul style="list-style-type: none"> SSC OSC on 21 February 2017 agreed the review’s report and for it to be considered by Cabinet and Safe Durham Partnership.
Overview reports/ Presentations	SSC OSC on 21 February 2017 received reports and presentations on: <ul style="list-style-type: none"> Consumer Protection Enforcement Activity County Durham and Darlington Reducing Re-offending Group Strategy Vulnerability Intervention Pathways (VIP and formerly MAIS) Police and Crime Panel activity Safe Durham Partnership update.

Economy and Enterprise Overview and Scrutiny Committee (E & E OSC)

Update on Previous Reviews	There are no systematic reviews to report on for this period.
Scrutiny Review Activity	There is no review activity to report for this period
Overview reports/ Presentations	Economy and Enterprise OSC on 23 February 2017 received reports and presentations on: <ul style="list-style-type: none"> Digital Durham update Private Sector Housing update And a summary of: <ul style="list-style-type: none"> The Housing White Paper Building our Industrial Strategy Green Paper.

Environment and Sustainable Communities Overview and Scrutiny Committee (Environment OSC)

Update on Previous Reviews	There are no systematic reviews for this period
Scrutiny Review Activity	There is no review activity to report for this period
Overview reports/ Presentations	Environment OSC on 6 March 2017 received reports and presentations on: <ul style="list-style-type: none"> Work of the Community Action Team and the use of Targeted Interventions Review of the County Durham Environment Awards

Children and Young Peoples Overview and Scrutiny Committee (CYP OSC)

Update on Previous Reviews	There are no systematic reviews to report on for this period.
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Scrutiny Review Activity	There is no review activity to report for this period
Overview reports/ Presentations	CYP OSC on 27 February 2017 received reports and presentations on: <ul style="list-style-type: none"> • School funding update • Management of school exclusions • Children’s Services update • Children and Families Partnerships summary of minutes

Adults, Well-being and Health Overview and Scrutiny Committee (AWH OSC)

Update on Previous Reviews	There are no systematic reviews to report on for this period.
Scrutiny Review Activity	The AWH OSC Review of Suicide Rates and Mental Health and Wellbeing in County Durham met on 14 February 2017 and received evidence from a range of Community and Voluntary Sector Organisations including: <ul style="list-style-type: none"> • If u Care, Share • Single Homeless Action Initiative in Durham • Durham and Darlington MIND • Central Durham Samaritans.
Overview reports/ Presentations	AWH OSC on 3 March 2017 received reports and presentations on: <ul style="list-style-type: none"> • Sustainability and Transformation Plans – overview • Reconfiguration of Organic Inpatient (Dementia) Wards serving County Durham and Darlington.

Performance/Budget/Work Programme Reporting

4 Information on both performance and outturn reports continue to be received and commented upon.

Regional Scrutiny

Better Health Programme – Joint Health Overview and Scrutiny Committee

5 The Better Health Programme (BHP) met on :

23 February 2017. The agenda included:

- i. Minutes of the BHP Joint OSC meeting held on 1st December 2016
- ii. Better Health Programme – Local Authority Public Health and Social Care considerations
- iii. BHP – Developing a communications and engagement plan to support public consultation.

9 March 2017. The agenda included:

- i. BHP Programme and Durham, Darlington and Tees; Hambleton, Richmondshire and Whitby sustainability and Transformation Plan – Implications for local authority Public Health and Social Care
- ii. Developing a communications and engagement plan to support public consultation.

North East Combined Authority (NECA)

6 The Chair of the OSMB and the Chair of Economy and Enterprise OSC represented DCC on the NECA Overview and Scrutiny Committee, at a meeting on 14 February 2017. The agenda included:

- i. Economic Development and Regeneration Thematic Lead update
- ii. NELEP Local Growth Fund programme
- iii. Rules and Procedure for Overview and Scrutiny Committee
- iv. Police Review – Transport Related Barriers to Education, Employment and Training
- v. Forward Plan and Scrutiny Work Programme.

They also attended an extraordinary meeting on 10 March, to discuss:

- i. North East Combined Authority Governance Arrangements Update.

Recommendation

7 Members are invited to receive the report and note the information contained therein.

Background Papers: Previous committee reports/presentations.

Contact: Jenny Haworth Tel: 03000 268071
Email: jenny.haworth@durham.gov.uk

Appendix 1: Implications

Finance – N/A

Staffing – N/A

Risk – N/A

Equality and Diversity / Public Sector Equality Duty – N/A

Accommodation – N/A

Crime and Disorder – N/A

Human Rights – N/A

Consultation – N/A

Procurement – N/A

Disability Issues – N/A

Legal Implications – N/A

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